



HILLINGDON

LONDON

SNB Meeting 30th August 2022 Committee Room 3 – Civic Centre MINUTES

Present:

(JH) Jean Hillman, Chair
(JR) Jacqui Robertson - Community Safety Manager - LBH
(AS) Anish Sharma - Metropolitan Police
(CS) Colleen Sullivan, Councillor, LBH (partial)
(DL) Dave Ludlow Hillingdon Neighbourhood Watch
(KM) Kevin Mephram Hillingdon Neighbourhood Watch
(CH) Chris Head - Hillingdon Neighbourhood Watch
(DC) Donna Cooper - Community Safety/SNB Admin Support
(LD) Les Drussel – Ruislip Manor, Chamber of Commerce.
(CB) Chris Beatty – Age UK

Apologies:

Mike Crane – BID Manager
Roy Parsons - Hillingdon Neighbourhood Watch

	Item / Action	
1.	Minutes	
	Minutes from the last meeting 31st May 2022 and update:	
	The minutes were agreed and noted.	
2	London Community Policing Partnership (“LCP2”) JH attended the meeting of LCP2 held on 29 th June 2022 (MS Teams) The main discussion covered MOPAC’s accepted bid from Black Thrive (mainly based in Hackney) to produce a framework for the Mayor’s community engagement program. The framework has not been completed and concerns were raised as to whether Black Thrive is able to provide such a framework for the whole of London, i.e., including the outer London boroughs which do not always appear to be considered as much as those in inner London. LCP2 is looking at raising various points with MOPAC (Mayors Office for Policing and Crime) on this issue. London Assembly JH also sat in on the London Assembly meetings on 6 th July 2022 and 20 th July 2022 (via webcam). The meeting on 6 th July followed the publication of the	

HMIC report on the Met which has been put into "Special Measures". This was a great disappointment to the Met, and it is happening during a period of great change with Dame Cressida Dick being replaced by the new Commissioner. They Met must now work on several aspects of policing which they hope will improve their performance and raise the trust and confidence of the residents of London.

The 20th July meeting covered the newly reformed Probation Service bringing all aspects of probation back under one "roof" - the Ministry of Justice, as opposed to various entities controlling individual aspects of the work. It was agreed that the new arrangement is an improvement, and the service is looking to recruit and train new probation officers to enhance their ability to provide a better service to ex-convicts following their release from prison and other correctional facilities.

Stop & Search

Just to remind the Board that it is possible to obtain S&S figures for each borough

<https://www.met.police.uk/sd/stats-and-data/met/stop-and-search>

Violence Against Women and Girls (VAWG)

JH attended an online roundtable VAWG (Violence Against Women and Girls) meeting on 14th July. The Met's Professional Standards Unit is being enlarged to assist the force in training officers when dealing with crimes involving the violence against women and girls. Schools' projects are going ahead to involve young boys in understanding the treatment of members of the community and in particular women and girls. Extra funding is being put in place in "hot spots" for specialist patrols and various Safe Havens are being set up with businesses, such as Nationwide Building Society, who will provide a safe place for women and girls to talk to a specialist in a protected setting. The self-defense project in Hillingdon which the SNB (Safer Neighborhood Board) has helped to fund was also discussed. This project is going extremely well and will be starting in other boroughs in due course. It is hoped that this will be London wide eventually. This has been incredibly successful and will be on-going, with lots of free self-defense classes being available to the community.

3 Membership

Unfortunately, we have still not been able to access the now incorrect email address on the website for applications from members of the public who would like to join the SNB. This is being progressed and it is hoped that the necessary amendments will be finalised without further delay.

Since the local elections, there have been changes within Hillingdon Borough Council which have necessitated an alteration in attendees. Councillor Richard Mills will be replaced by Councillor Peter Smallwood and Daniel Kennedy will no longer be attending. Our borough representatives will now be Jacqui

	<p>Robertson and Donna Cooper. Councillor Colleen Sullivan is remaining a member of the Board.</p> <p>Amir Mayo-Jones will be attending on behalf of the Youth Council in place of Lakhbir Randhawa and Dylan Brown will be attending as a member of the Youth Council. However, JH understands that they will not be attending the meeting on 30th August. JH has also been informed that Amir will only attend to accompany Dylan and will not attend in Dylan's absence.</p> <p>JH has a new application from a lady who would like to join. Her name is Hoda Lacey. She is chair of Northwood ward panel, and Northwood Residents' Association, and I think she would be a welcome addition to the SNB. There is also another lady who applied some time ago but with the problems with the mailbox we were unable to progress with her application, although I do think I might still have her email and will try to contact her to see if she is still interested.</p> <p>DC - Regarding the website I would like to add that I am still looking into this problem with our IT department and hope to have this resolved soon. I have now requested that they create a new mailbox, as it is proving difficult to gain access to the last one as it was under Mario's name. However, I have requested this new mailbox be called LBHSNB@hillingdon.gov.uk and as soon as I have confirmation that this has been set up and activated, I will let you know so that it can be used on any promotional literature to encourage new members.</p>	
4	<p>Police Quarterly Performance Report</p> <p>This month has been relatively busy with numerous events taking place, mainly sporting events which have taken away a lot of police officers to central London AID commitments, and Nottinghill Carnival etc.</p> <p>Our priorities are still around VAWG and violence against the person, and most of the tasking's and pre planned operations surround these activities.</p> <p>This is where most of our resources are used and preplanned operations must be focused around those two areas, with anything else requiring a superintendents' authority which is quite high authority. So, it is clear direction of where the Met wants to focus its resources and time. Operation Nightingale is running within the town centre. This is an operation which is led on the identified times where women and girls have said that they most feel unsafe and where we have had a spike in violent offenses. This has been identified as Uxbridge town centre and within the Hayes Town Centre Officers will patrol a hexagon shaped plot on a map from 16:00 till midnight and this will be their default patrol. There will be six officers, consisting of three lots of pairs, who</p>	

will patrol within those hexagon areas, which is where the offences are occurring, or predictive mapping tells us that offences may occur. This will continue until early new year.

We still have a very high level of probationers assigned to the West area and into the Met in general, meaning that a lot of our response teams are staffed by probationary constables., We have 50 coming to the Hillingdon sector, consisting of 25 who are on the course now into another 25 coming next week. So, the experience within our response teams is very varied now. It is not how it used to be maybe 10 years ago where we had experienced officers on frontline team. However, probationer officers are not left out on their own. They are always paired with a more experienced officer. So, there is quite an increase in numbers on our response teams which is a good thing.

I am pleased to say that residential burglaries now being attended by police again, there will be graded calls, the grading is that a 999 call is an emergency. The operator has 60 seconds a minute to pass that call to dispatch of the unit that the control room who will then put that out over to the radios and we aim to get to all emergency graded incidents within 15 minutes from the time of the call. It is usually a lot sooner and an emergency incident would be someone breaking into my house now or they have just left. The second highest priority we have is called a significant response and that's attended to within an hour, this would be where there are no suspects on scene therefore there's not a crime in progress essentially. So, a lot of people will often say my house got burgled, and police did not turn up for an hour, and this would be the reason. I can assure you, if someone called up saying my house is getting burgled now, you would get a good response.

Regarding the Ward boundary changes I am afraid I do not have that much of an update as this still hasn't been fully reflected on MPS (Metropolitan Police Service) systems yet. I'm aware that many organisations are working to the new ward boundaries, unfortunately we are slightly behind, and officers are still aligned to their old mailboxes and their old wards, this will not change until we have further direction. I would assume, but not confirm that this will happen once we go live with our new connect systems

Unfortunately, there have been cases of serious violence across the Hillingdon Borough, the most serious offences, all were isolated incidents, and relate to gang offences, it is still relatively unlikely for innocent bystanders to be subjected to harm whilst going about their daily business. Sexual Offences and Public Order offences do seem to have increased however we feel this is due to higher levels of confidence in reporting, which is a good thing. Lots

more historic offences are now being reported and these are included in the figures, but it is thought that it is due to people having a higher level of confidence when reporting.

There was an attack in Stafford Rd in Ruislip, and I know Northolt isn't on our area, but it is very near and there was a stabbing that happened and there was also a shooting in Coronation Road, so it is all genuinely concerning.

JH: We would like to receive the crime figures based on the wards rather than just the borough as the ward information is what we would find more useful. The residents want to know what is happening in their particular area, rather than it being more general to Hillingdon. Residents also relate better to ward by ward figures and for us as a Board it is extremely helpful. We would also like to know how we are doing as a borough against other boroughs so we can reassure residents that Hillingdon is still a very safe borough. We would also like local officers who attend the ward panel meetings to have an up-to-date knowledge of what is happening in their ward, as recently officers attended a panel meeting but were unaware of incidents which had happened quite recently and therefore could not answer any questions or offer any reassurance to residents attending the meeting.

AS: I will feed this back. In response to the comment about the long waiting times with both 999 calls and 101, this is due to 999 calls having to be dealt with as such, even if the call is not deemed as a 999 call so even if a call isn't an emergency, the fact that 999 has been called means that the call handler must complete the call so it takes the same amount of time to process the call, in the past operators could terminate the call if it were assessed as a non-emergency. However, telephone reporting, where appropriate is often quicker due to the on-line reports being directed to an investigator quicker.

DL: We can put this out on OWL (Online Watch Link) if you send me through the correct wording.

AS: I will send you the corporate wording for you to put this out on OWL and to encourage residents to use on-line reporting as this is often a quicker way of getting a response due to the on-line reports being directed to an investigator quicker.

5	<p>MOPAC Funding</p> <p>DC: The SNB application for funding for the following projects has been approved by MOPAC and we have submitted our invoice so that we will be in a position to support the projects for the ongoing year. The projects are:</p> <p>Cut to the Chase (first aid on the streets)</p> <p>Project Confidence (self-defense)</p> <p>Robotics</p> <p>YMCA Football</p> <p>The invoice requesting the funding amount was sent on the 12th of August to the SSCL MPSM mailbox and Chris Benson from MOPAC. I haven't heard anything back yet although I am actively chasing this.</p>
6	<p>Ward Panels</p> <p>JH: There is considerable confusion about the new ward boundaries which were implemented following the local elections in May as several wards have either lost councillors or have additional ones. Police also are confused as to how to serve their communities since the boundary changes and some ward panels are having to adapt by integrating with others and some are disappearing altogether. I attended an Uxbridge North WP meeting which unfortunately was not attended by police and at that time the Chair and residents were not in possession of the necessary information as to how the ward panels would change. I believe that since then arrangements are being made to get the new ward panels in place and meetings will be taking place with residents. Yiewsley and West Drayton have been conjoined for some time and share the meetings, which works to some degree. Ward Panel meetings were set up so that the police would be answerable to the residents. I did attend Uxbridge North ward panel and it seemed that PS Liam Harmon had got quite a good handle of things and they are having their next meeting sometime in September, which I may try to attend.</p> <p>JR: I have been attending ward panels on behalf of LBH Community Team because I think having gone along to some of them, there was a lot of confusion with residents as to what the police should be dealing with and what we as a local authority could deal with. For example, graffiti is something which residents call the police to deal with, when actually the council can deal with this. I am trying to align my team to wards so that they can assist in matters</p>

	<p>such as these, making sure the correct department are contacted to deal with the problem. I've also been on some ward visits, most recently Belmore ward with one of the ward councillors who came, as well as police and some local residents. On the 23rd of September, we've got a day of action where we go and address a lot of the issues that the ward is experiencing. I recently arranged via Anish and Liam for different departments from the Council to go along, to speak to some of the younger PC's to explain what we the Council could do to help, we also took the CCTV manager, the ASB (Anti-Social Behaviour) team leader, licensing, and me from Community Safety. We all now have limited resources so we must think of how we can work better together.</p>	
7	<p>Hillingdon Youth Council</p> <p>JH: Dylan Brown will be the young person attending and Amir Mayo-Jones will be attending with him in place of Lakhbir.</p> <p>Unfortunately, they cannot attend until after September as HYC are not meeting over the summer due to other commitments by Youth Service staff including Amir. However, I hope they can attend November's meeting.</p>	
8	<p>Hillingdon Neighbourhood Watch/OWL</p> <p>DL: We record firstly the sad death of our Secretary, Lynette Bridger, who served as HNW (Hillingdon Neighbourhood Watch) Secretary for many years. She was extremely committed to the role and will be remembered by us all.</p> <p>Our Chair, Roy Parsons, has recently had major surgery for two brain tumours and we have now been told that his condition is terminal. He is at home with his family, and we have passed on all good wishes to him from everyone., Dave Ludlow will step up from his role as Vice Chair to become Acting Chair. An AGM will be held 21 September 2022 to discuss the way forwards as we only have six of us left on the committee.</p> <p>Membership Membership of Hillingdon NHW (Neighbourhood Watch) is measured by registration on OWL. The number of members has exceeded 17,000 for the first time (17,085 to the end of July), giving a huge message audience for the Police and NHW of around 15.2% of all homes on our Borough. That is now as many followers as Facebook (17K) and catching up with Twitter (18.4K), but with the ability to target direct messages within the Borough down to Watch level, something that social media simply cannot achieve.</p> <p>NHW Funding Hillingdon Council continues to give us generous support in the use of our office at The Barn complex, and an annual grant. This allows us to store equipment, we now have a new gazebo and professional banners, plus a basic laptop which we have used recently at two events to publicise what we do. We have been able to fund the OWL APP for our Borough which has proved extremely popular and has achieved good ratings in the App stores.</p>	

OWL Funding and Contract

Our understanding – although not confirmed in writing by MOPAC because they will not reveal it to us – is that OWL is funded for the 16 London Boroughs through to the end of March 2023. We continue to look for longer term funding, and various initiatives are in play with senior officers at NSY which may assist. Our thanks as always to Insp Dan Lipinski for his continued support to NHW in this respect.

Funding remains a frustration though as MOPAC hasn't increased the level of funding since 2018, they don't consider the cost of replacing the servers for example, they haven't got a clue about that sort of thing. So, I'm not sure where we go at the end of March. We don't have the contact details of co-ordinators on other boroughs so we can't contact them to raise issues, so we are all in silos. Inspector Lipinski has done a good job of taking this up to Scotland Yard and hopefully some good will come from this as it would be a shame to lose it. We've had a lot of interest from central units who have come to us for CCTV information and want to work with us closely behind the scenes to achieve convictions. Some senior officers at the yard have realised that it could go at the end of March and are looking into things which is good we've just never had the positive message somebody has signed something. No problem.

OWL Messaging

Since the last report there has been increased use of OWL by the Police, and Insp Lipinski now publishes monthly messaging and membership metrics for the whole BCU to drive process improvement. Dave Ludlow assists with metrics preparation in his role as an MPS Volunteer. with messaging, obviously we get good support from the police doing messaging. It differs across the borough, that's always going to be the thing. I think one of our big aims was to have a one-hour message per burglary. That is like a benchmark because people are interested in helping when that happens and that is the sort of thing that people really do react to. Another thing people react to is stolen vehicles. Recently a car was stolen, and a message was put out on OWL, a member looked out of his window and there was the car at the end of the road!

Events

Now that Covid has subsided we will be looking to increase stocks of crime prevention items that we can share with officers to use on stands and events throughout the year. We will aim to attend events, but we will need to increase the committee size to achieve this.

We have our new shiny gazebo, and we are ready to get out there and do things, however we are light on numbers with only six or seven on the committee, but we will try and draft in other people to help us. We really want

a list of people who are not on the committee that we can then call in reliably to stand and say good things. We also need a list of events, if you can give us information when you guys are doing things in the community we can see if there is an opportunity for us to join in.

JR: Every two weeks we do a targeted problem-solving day, and this is something The leader is quite keen on, so we can send you the dates for these and you'd be welcome to come along. We used to go out with Roy and deliver OWL leaflets, and there is always an information hub as well as other targeted activity, so you would have somewhere to set up your gazebo. I will send you a list of dates.

Ward Panels

DL: Further discussions on how OWL can support Ward Panels was intended by Roy. However, this was obviously put on hold, and we will attempt to reinvigorate this over the coming months. Roy was always very keen on supporting the ward panels and he wanted me to get a list of the wall panel chairs and their e-mail addresses, but of course, I cannot publish those. I think I will put out an alert message saying: This is what our board panel does. Would you like to join? The problem is how to get them the information of how to join as I cannot publish any email address because they are personal, but I can say where the next one will be and the times.

AS: have official wording by the Met of what a ward panel is, and it's aims and objectives and so I'll send that to you and that might help with the alert you can put out on OWL.

Publicity

DL: The BBC programme Frontline Fightback recently featured Hillingdon Neighbourhood Watch and OWL, showing a case which resulted in two substantial prison sentences and highlighting the excellent working partnership between the Police and NHW on our Borough.

Neighbourhood watch would like better communication from the police, we have often asked for help from the police, but we are never given any information back. If police could give us more information about what is happening within our area, we could get communications out on OWL that would assist, but it appears the police are reluctant to share information in this way, which makes us feel like 'well what's the point of neighbourhood watch'

AS: There are situations where police are not able to share information, but I agree there will be instances where sharing information with the co-ordinators would be beneficial. Unfortunately, safer neighbourhood teams will not be the investigating officers due to how the calls are distributed, so this may be where the breakdown has been. It would be down to the investigating officer, but I appreciate that there would be a benefit to them reaching out to the coordinators to see if they can assist with evidence collecting.

	<p>JR: I think that when we start working more in a locality-based way this will improve.</p>	
<p>9</p>	<p>Finance</p> <p>JR: From 2020/ 21 there is £7190 left over. In 2122, we were allocated funds of 17,800 added together, it comes to £24,990 minus £5200 which is for admin, leaves a balance of £19,790.</p> <p>For 2022/23 were awarded £20,146 and if you had those two figures together, it comes to £39,936.</p> <p>I propose for this financial year we spend the full amount of £20,146 because we cannot carry it forward past March 31st, 2023, so we need to use it, otherwise we are going to lose it.</p> <p>The confusion came in 2021 which was down to COVID and projects not being able to go ahead, so there is a bit of an uncertainty now and Donna's trying to get to the bottom of who has spent what money and where the money's gone to?</p> <p>There was £3000 that if you remember, we have put aside, or we allocated for the Knife crime conference in which we still have not been able to have. The BMX project was allocated £2000 but we do not know if it went ahead or if it was placed in hold, so we are looking into these things but, we have some money to spend.</p> <p>There have been a few difficulties because there was one officer who had a bank account set up, who because of difficulties with other officer setting up bank accounts, all the money was paid into this one account, however moving forward it needs to be a more transparent format</p> <p>Looking back over the last few years spend and allocations it looks as though we have approximately £7689 that we can allocate to other projects. We can investigate the Knife Crime Conference and see what we can do about that, we really should have one in the North of the Borough as well as the South and one in the middle to make sure everyone can have access to one locally to them. We have already paid a deposit to West Drayton community centre, but the events need to be completed prior to March 31st, 2023.</p> <p>DC: There is a World Café event which is a community-based initiative run by Police and Mutual Gain, there will be several projects presenting at the event who will be looking for funding. If I think any of them would be suitable for consideration by the SNB board and would fit in with MOPAC's priorities, then I will let you have the details.</p>	

	<p>JH: We will also investigate the BMX project again as this is quite well known and might be good to run.</p> <p>CB: What it the criteria where funds should be targeted towards to promote support for smaller grass, local, grassroots problem solving initiatives? And is the maximum allocation of £5000 per project?</p> <p>JR: Projects should focus on issues and concerns identified by the local community. Bring greater clarity to the purpose and functions of the SNB's and better focus on things that matter most at a local level. Some SNB's support projects that align with the local priorities set by the local authority in conjunction with the borough commander, so that will be: ASB; Violence; Domestic Abuse; Burglary; Robbery; anything that is putting victims first and reducing inequalities, keeping children and young people safe, tackling violence against women and girls, and tackling hate crime and intolerance.</p> <p>Ring doorbells, key safes, handbag charms, card protectors, cctv stickers if you have cctv installed you must display these, all of these are useful to have as giveaways to promote and highlight the issues mentioned above.</p>	
10	<p>Councillor Report</p> <p>JH: Unable to update, due to other commitments Councillor Sullivan was only available to attend this meeting for the first 15 minutes.</p>	
11	<p>Age UK</p> <p>CB: Lots of older people are still very anxious about coming out and are still worried about COVID. A lot of them have just lost the habit of going out. We are trying to encourage them, and we've got good neighbourhood support, such as people who will go in and take somebody for a little walk up the road, which helps with trying to build confidence.</p> <p>They are coming back to some of the social groups. We are having but lots of people are living alone, and they are struggling with the cost-of-living increases, with a lot of them saying they just won't leave the home or have the heating on. Communities are looking into 'warm spaces' or 'living rooms' which will be in places such as libraries, so that people will at least have somewhere to go to during the day to keep warm, however people will still have to go out in the cold to get to these places. They are also trying to de-stigmatise these spaces so that people who can come to them, won't be put off by feeling shame at needing them. People are increasingly worried about the future and the cost of living,</p>	

	and it is thought that crime rates will also rise as people may be forced to do things to get by that they would not have previously considered.	
12	<p>AOB</p> <p>LD: Another Victorian Fun Day is set to take place on Saturday 12th November 2022. Last November we had an enormous success with over 8000 people attending in the evening, the funfair didn't stop till late, and people did not want to go home, even all the cabbies were full. I need to have 80 stalls up the High Street, the stall holders will pay money but if anyone from the Board wants a stall to promote their area they can, so OWL could have a stall if they wanted to promote Neighbourhood watch. The Mayor is also booked to attend, and it should be another great event.</p> <p>JH: The next meeting is on 29th November 2022 at 7pm in Committee Room 3 at the Civic Centre.</p>	