



HILLINGDON

LONDON

SNB (Safer Neighbourhood Board) Meeting 23 February 2023 & AGM Committee Room 3 – Civic Centre MINUTES

1) Voting Board Members Present:

- (JH) Jean Hillman, Chair
- (CS) Colleen Sullivan, Councillor, LBH
- (DL) Dave Ludlow - Hillingdon Neighbourhood Watch
- (KM) Kevin Mephram - Hillingdon Neighbourhood Watch
- (CH) Chris Head - Lay Member
- (MC) Mike Crane – BID Manager, LBH (HL) Hoda Lacey – Lay Member
- (PS) Peter Smallwood – Councillor, LBH
- (CT) Chris Tarr – Lay Member

Guests:

- (JR) Jacqui Robertson - Community Safety Manager – LBH
- (DB) Dylan Brown – Hillingdon Youth Council
- (JG) Jas Garcha – Lay Member
- (JMG) James McGahan – A/Inspector, Metropolitan Police

2) Apologies:

- (DC) Donna Cooper - Community Safety/SNB Admin Support
- (CB) Chris Beatty – Age UK
- (DL) Dan Lipinski (Insp) - Metropolitan Police

	Item	
3	Minutes from the last meeting 29 November 2022: The minutes were agreed and noted, with no amendments.	
4	Chair’s Quarterly Report Met CC (Metropolitan Police Service Control Command) JH - attended two meetings where 999 and 101 response times were discussed. It is still taking too long to answer calls, but more responders are being trained to rectify the problem as it will take time. JH was disappointed to hear that West Area BCU which includes Hillingdon showed low results and	

	<p>were mostly second from the bottom of the various graphs produced for the meeting. This could be due to lack of trained police drivers or just a real shortage of officers on the Borough as there do seem to be enough vehicles parked at various response units although it was emphasised that once a vehicle goes to the garage for servicing, it takes considerably longer than a non-police vehicle due to all the complicated equipment on board.</p> <p>Our new Commissioner, Sir Mark Rowley, has issued a new document covering all aspects of policing in London. His main emphasis is on improving neighbourhood policing and trying to maintain policing numbers on the wards by encouraging new recruits to remain for more than six months as this will assist in keeping crime numbers down and improve trust and confidence with the residents.</p> <p>JH will be attending a Safer Hillingdon Partnership meeting on 2nd March 2023. The Partnership is in the process of reorganisation and JH will update the Board in due course.</p> <p>JH attended GOLD meetings relating to two murders which took place in Hillingdon both of which were unrelated to any gang related crime and the perpetrators have been arrested, charged, and are awaiting trial.</p> <p>JH also attended a GOLD briefing regarding Ch. Insp. Richard Watkinson as this matter was due to become public knowledge.</p> <p>London Communities Policing Partnership (LPC2) JH attended an LCP2 meeting where a presentation was given by Supt Roger Arditti in relation to a national drive for more effective policing both internally and externally. This includes establishing groups of officers from one BCU going to another BCU to establish how well neighbourhood policing is being carried out and talking to the officers involved. This is a very new concept and is only being trialled in two BCUs at present. Unfortunately, it is still not clear as to the future of the SNBs (Safer Neighbourhood Board) as MOPAC (Mayor's Office for Policing and Crime) has not yet confirmed the funding for 2023/2024 but we are hopeful that this will at least be the same as last year.</p>	
5	<p>MPS (Metropolitan Police Service) Quarterly Performance Report/Stop & Search Update</p> <p>The MPS presented the data and figures collated since the last meeting. JH asked where the response vehicles and teams were situated and raised response times. General discussion followed regarding 999 and 101 calls and time differences/ responding to different types of crime. JMG briefed the Board on the new Commissioner's Turnaround Plan and the new emphasis on neighbourhood policing which will be improved by additional PCSOs and</p>	

	<p>eventually more PCs. This will not be an immediate implementation as the usual recruiting systems take time and must be thorough, especially following the various difficulties the Met is facing, the number of police officers under investigation and/or awaiting trial. Sir Mark... is determined to regain public trust and confidence as soon as possible. JMG also informed the Board that there was to be a public meeting organised by the Met in the Council Chamber on Tuesday 7th March from 7 to 9pm and an email invitation would be forwarded to interested parties, such as Ward Panel chairs and various other local organisations, to inform residents about the Turnaround Plan and its implementation.</p>	
<p>6</p>	<p>MOPAC Funding Update provided by Donna Cooper (absent from meeting)</p> <p>Chris Benson has retired so and is no longer our MOPAC contact. This position has been taken over by a lady called Alice Bird, however we have yet to hear from Alice.</p> <p>To date we have had no correspondence regarding funding allocations for the new financial year April 2023 to March 2024, however Natasha Plummer from MOPAC said the information will be sent to the SNB chair in due course.</p> <p>Terrance Addo-Mills, who is the Mobile Detached team Programme Co-Ordinator, Hillingdon Youth Justice Service. Terrance might have some suggestions for projects needing funding for next year. He will send through some information on the kind of projects he is considering or running etc. For consideration for when we get the next funding allocation.</p> <p><u>Our current project updates:</u></p> <ul style="list-style-type: none"> • The YMCA football project runs each year well and engages a lot of youth, and so is worthwhile to support. • PC Lianne Rice and project confidence also runs well and Lianne has done a lot of work and is dedicated to making this successful. • The robotics course was delivered but there have been problems with staff moving and no-one taking over the admin of the project from the police side (being dealt with). • Street Doctors has suffered due to staffing problems from the police and there may be an underspend which will need to be given back. <p>Going forward - for the police to apply for future funding for projects, they need to commit to someone overseeing the project for the entire year. There will always be the possibility of abstractions etc. but they have made a commitment and signed an agreement, which needs to be honoured, otherwise we will end up giving money back to MOPAC and this may affect the amount we are awarded for the next year.</p>	

	<p>Given the above information please could the Board start thinking/looking for projects which they feel would be suitable so that we have time to start the process in anticipation of the new financial year.</p>	
7	<p>Membership (JH) welcomed new Lay member, Jas Garcha, to the meeting together with Councillor Peter Smallwood who was attending his first meeting.</p>	
8	<p>Ward Panels (PS) spoke about how pleased he was to be joining his first Hillingdon SNB meeting and commented about the need to make sure police assigned to a specific ward have engaged with every ward councillor in their ward not just one.</p> <p>(PS) expressed a desire to get more residents involved with Ward panel and schemes like OWL and said he would approach Cllr Ian Edwards (Leader of Council) about having a page in Hillingdon People, in relation to Ward Panels and OWL/Safer neighbourhood watch. This would give residents the chance to engage in both.</p> <p>(DL) Some progress on Ward Panels has been made with Sgt Liam Harmon and two Ward Panels now have a new member each, recruited through a NHW message on OWL. Some more time will be devoted to this in the coming quarter.</p> <p>A general observation is that a message about what Ward Panels do should be circulated on OWL to better inform residents of their purpose and how they can be accessed.</p>	
9	<p>Hillingdon Neighbourhood Watch/OWL Presented by Dave Ludlow:</p> <p>Personnel The Hillingdon NHW (Neighbourhood Watch) Steering Group next meets in March and the objective in 2023 is to recruit a Meetings Secretary, however no action will be taken on this until after we learn whether OWL (Online Watch Link) is renewed by MOPAC or not (see below).</p> <p>Membership Membership of Hillingdon NHW on OWL was 17,344 to the end of January, with 1,749 of those members also on CCTV Watch. DL believes that there are more members with CCTV or video doorbells, and it would be good to increase the number of registered properties to assist the Police.</p> <p>Business Watch has not really grown with no visibility of how many businesses have been canvassed. More help is needed in this area from those who have the appropriate reach into business areas.</p>	

OWL Funding and Contract

For the first time in several years, there has been correspondence directly from MOPAC regarding the renewal of OWL, but this only came following a prompt via a London Assembly member. We now know that the final decision will be made in late February, and that we will be told by mid-March. The outcome will be communicated to interested parties once it is known.

We would very much like to think that MOPAC has the vision to sign a longer-term contract so that we can concentrate on growth rather than suffering a lull in effort and enthusiasm every Winter.

OWL Messaging

There continues to be sight of successes gained using OWL by the Police and NHW. Examples within the last month or so include the identification of a vehicle with suspects wearing balaclavas scoping a property and reports of discarded number plates down drains which help to link together various crimes. We have also publicised the Personal Safety Awareness session for women and girls through PC Lianne Rice, which subsequently are now all SOLD OUT.

There is still a reluctance by some residents to report crime, which is disappointing.

There are opportunities for the Police to increase public perception by circulating Good News stories on OWL – NHW recently did this regarding a Police press release and the response was positive.

Officers need to be aware that OWL now has over 17k NHW members, the same as the number of followers of MPS Hillingdon on Facebook (17k), and almost as many as the number of followers of MPS Hillingdon on Twitter (18.8k) – with the additional benefits from OWL of direct messaging and the App.

All police contacts on the Hillingdon NHW website have now been updated to reflect the new Wards, with thanks to Sgt Liam Harmon for liaising with us on that topic.

Events

DL would now welcome a full list of all events planned for 2023 where NHW could take part as it takes time to identify volunteers to support these properly. We will do what we can with the resources available.

We are incredibly happy to support an LBH crime prevention event in the south of the Borough, if OWL is renewed by MOPAC. Several parties from NHW would be involved, so the date will need to be agreed well in advance.

10	<p>Hillingdon Youth Council</p> <p>(DB) informed the board that Amir had resigned from Hillingdon council and was no longer supervising HYC. DC mentioned the challenge for HYC with working with schools now that they are academies and have limited communication with the council and the fact that we were looking at trying to get more engagement from within the youth centres and programmes to increase participation and sample size for surveys.</p> <p>(DB) spoke about his ride along experience in Ealing and how he was thoroughly impressed with the professionalism which both the officers showed. However, (DB) did express concerns regarding the overuse of Section 136 of the Mental Health act due to the understaffing within LAS which was having a knock-on effect on police resources.</p>	
11	<p>Finance</p> <p>(JR) discussed the end of year finance reports which were created by the LBH accountant, and copies of this was made available to the Board. MOPAC have not communicated what the proposed amounts are for the SNB grants for 2023/24 however the Board members were encouraged to start looking for suitable projects now so that as soon as MOPAC send their communications regarding the SNB Hillingdon allocation and the criteria for suitable projects for the new financial year, that we can try and get the process up and running quickly and with as little difficulty as possible.</p>	
12	<p>Councillor Report</p> <p>(CS) As some of you are aware getting Residents to take on the mantle of 'Ward Chair' is becoming a problem across some Wards which has resulted in Councillors stepping in so that the Ward Panel doesn't become defunct. In the Terms of Reference under (3.3.3) Councillors: it states (CS quotes) 'The Ward Panel would benefit from the involvement of the local Ward Councillors who can observe the process and contribute their local knowledge of problems, but they should not be party to any 'voting' around the selection of a ward priority. This is to ensure that any priority is free from any criticism that is politically driven. For the same reason, Councillors should not be Ward Panel Chairs'.</p> <p>(CS) states that she understands the Terms of Reference cannot be altered but could an addendum be added on the lines of 'Councillors may become interim Chair, (non-voting) until a member accepts the role of Chair. This is of course subject to the Boards approval.</p> <p>Ward Panels in General:</p> <p>(CS) Concerns are with newer Officers joining the SNT with little knowledge of the Ward and the workings/aims of the Ward Panel, which also includes Residents, (CS) wondered if an induction or training period is required? with the suggestion that with Jacqui Robertson's knowledge of the workings of the Ward Panel would Jacqui be interested in giving a presentation outlining this? If yes, to be available when new Members join the Ward Panel.</p>	

13	<p>Age UK Unfortunately, Chris Beatty was not able to attend, however (JH) continues to attend and support Age UK and confirms that it is as busy as usual.</p>	
14	<p>AOB Date of next meeting: Tuesday 6 June 2023 Committee Room 3, Civic Centre.</p>	

15	<p>AGM</p> <p>1. The annual financial figures for 2021/2022 had been distributed to the members of the Board and they were accepted and agreed.</p> <p>2. An annual report for 2021/2022 had been circulated to the Board by the Chair and was noted.</p> <p>2. Nominations were requested for Chair and Vice Chair.</p> <p>PS nominated the present Chair: Jean Hillman, to continue and this was seconded by CH.</p> <p>JH agreed to act as Chair for a further year. At present, the Board will continue without a Vice Chair.</p> <p>3. Date of next AGM to be confirmed.</p>
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