

# HILLINGDON people

Local news from your council

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

## Wood End ward 2024 edition



HILLINGDON  
LONDON

Minet Country Park

# Putting our residents first in Wood End

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

## A green and sustainable borough

### Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Rosedale Park was awarded its first Green Flag Award in 2022, which it retained in 2023. Minet Country Park, Hitherbroom Park, Barra Hall Park, Norman Leddy Memorial Gardens and Hayes End Community Park retained their flags.
- During the past two years, 23,726 trees have been planted across the borough, including 640 in Wood End.
- In partnership with Trees for Cities, the council and local volunteers planted 17 new trees at Rosedale Park.
- Albion Road playground has been upgraded with new equipment as part of a four-year, £1.6 million playground refurbishment programme, with 26 sites in total across the borough to benefit.
- Minet Country Park is also benefitting from a new conservation partnership between the council, British Airways, Heathrow and London Wildlife Trust to protect wildlife.



**PARKS AND GREEN SPACES**  
Cllrs Haggar, Kaur and Lavery at Rosedale Park which was awarded its first Green Flag Award

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at [www.hillingdon.gov.uk/council-strategy](http://www.hillingdon.gov.uk/council-strategy).



### Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. This included:
  - Hayes End Community Centre to fund its children's Christmas party in December 2022. An additional grant paid for new equipment, including four replacement folding tables, a jet wash machine and two A frames.

Find out more at [www.hillingdon.gov.uk/wardbudgets](http://www.hillingdon.gov.uk/wardbudgets).

- Each year, £1 million is spent on Chrysalis projects across the borough. Rosedale Bowls Club received funding to re-level the sloping edges of the green. Find out more at [www.hillingdon.gov.uk/chrysalis](http://www.hillingdon.gov.uk/chrysalis).

### Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at [www.hillingdon.gov.uk/rubbishandrecycling](http://www.hillingdon.gov.uk/rubbishandrecycling).

- In summer 2023, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.

### Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Hybrid wind and solar powered street lights were trialled at Melrose Close.
- Green screens were installed at Wood End Park Academy, Nanaksar Primary School and Dr Triplett's C.E Primary School.

Read more inside



#### INVESTING IN LEISURE FACILITIES

Thanks to council and Lawn Tennis Association funding, improvements were made to the tennis courts at Rosedale Park, including new surfacing, line painting, nets, fencing and gate access technology

## Thriving, healthy households



### Investing in leisure facilities

- The council is committed to providing high-quality leisure centres to help local people stay active and healthy and has invested £2.25 million to upgrade facilities across the borough.
- A new cricket pitch was installed by the council on unused green space at Grassy Meadows Field thanks to a grant from the England and Wales Cricket Board.



delivering services locally using existing council buildings, family hubs and digital services.

### A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- A theatre performance of *Old MacDonald* and the *Three Pigs* took place at the open air theatre at Barra Hall Park as part of the 2023 Summer Reading Challenge.



- The council's mobile library van makes weekly visits to Wood End to ensure that residents can access Hillingdon's library service.

### Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format,

### Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.
- Grassy Meadow Court extra-care housing continues to offer over-65s the opportunity to live a fully independent life, but with care staff to support with any assessed care needs and an in-built call system in case of an emergency.

### Promoting health

- Regular led walks are held around Norman Leddy Gardens. Find out more at [discover.hillingdon.gov.uk/led-walks](http://discover.hillingdon.gov.uk/led-walks).
- On Wednesdays, the council funds free Our Parks bootcamp training sessions at Barra Hall Park.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit [www.hillingdon.gov.uk/health](http://www.hillingdon.gov.uk/health).

## Safe and strong communities



### Keeping residents safe

- In partnership with local community groups, the NHS, Met Police and Brunel University, the council has held events at the Beck Theatre to mark International Women's Day, International Men's Day and Pride.
- Following complaints from residents and business owners of anti-social behaviour from street drinkers at Belmore Parade, the council's licensing officers liaised with shop owners to ensure they complied with the laws on alcohol sales.
- A Hayes car dealership was fined almost £60,000 for misleading customers by selling cars deliberately listed as being ULEZ compliant when they weren't.
- Homeowners from Hayes were ordered to pay more than £6,000 costs and to pull down a 40-square metre rear extension they built without planning permission.
- A Hayes man was ordered to pay almost £2,600 after ignoring a noise abatement notice issued by the council.
- A parking management scheme Zone DR was introduced in Dawley Parade and Dallega Close.
- New traffic calming measures were introduced on Springfield Road to improve safety and discourage car meets.

- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million.

### Improving social and private housing

- New sprinkler systems were installed in five council high-rise blocks, including at at Harding House. Electrical fuse boards were replaced and heat, smoke and carbon monoxide detectors were installed in 3,144 council properties.
- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.
- The warden call system at Kelf Grove sheltered housing scheme was upgraded to ensure residents can seek help.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

### New homes for residents

- A six-bed home in Beechwood Avenue was given a full refurbishment and repurposed to address homelessness.
- Properties in Judge Heath Lane and Hesa Road were extended from three to four bedrooms thanks to the council's home expansion programme.

## A digital-enabled, modern, well-run council



### Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold a street party at Harlington Road.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting more than 80 street parties with free public liability insurance and road closures.

### Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

### Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund.

Find out more at [www.hillingdon.gov.uk/cost-of-living](http://www.hillingdon.gov.uk/cost-of-living).

- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays, with 2023 the most extensive yet.
- Warm welcome centres and an activities programme are in operation across the borough during winter.

### Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at [www.hillingdon.gov.uk/myaccount](http://www.hillingdon.gov.uk/myaccount).
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at [www.hillingdon.gov.uk/paybyphone](http://www.hillingdon.gov.uk/paybyphone).

## A thriving economy



### Boosting the local economy

- The council's Planning Committee approved a £400 million data centre in Beaconsfield Road.
- The redevelopment of the Tudor Works site, north of Hayes and Yeading Football Club's grounds, will result in the construction of two data centre buildings and create 350 new full-time jobs and around 120 part-time jobs and bring a significant boost to the local economy.

### Learn with Hillingdon

- The service offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Find out more at [www.hillingdon.gov.uk/adultlearning](http://www.hillingdon.gov.uk/adultlearning).

### Roads, footpaths and street lighting

- Part of the footpath on Addison Way was resurfaced and parts of the carriageway on West Drayton Road and Barra Hall Road were resurfaced.
- Christmas lights were installed on lamp columns in Kingsway Parade.
- Hayes Bridge on Uxbridge Road has undergone maintenance.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.



#### LEARN WITH HILLINGDON

The council's adult education service and charity Trinity hosted an event at the Beck Theatre to welcome 50 families from Ukraine and provide support with learning English

# Contacting your Wood End ward councillors



**Cllr Elizabeth Garelick** (Labour)

- 📞 Democratic Services:  
01895 250636
- 📠 07389 751561
- ✉️ egarelick@hillington.gov.uk



**Cllr Kamal Preet Kaur** (Labour)

- 📞 Democratic Services:  
01895 250636
- 📠 07846 216313
- ✉️ kkaur@hillington.gov.uk



**Cllr Stuart Mathers** (Labour)

- 📞 Democratic Services:  
01895 250636
- 📠 07736 322033
- ✉️ smathers@hillington.gov.uk



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