

HILLINGDON people

Local news from your council

www.hillingdon.gov.uk

Northwood Hills ward 2024 edition



HILLINGDON
LONDON

Catlins Lane Open Space

Putting our residents first in Northwood Hills

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Hogs Back Open Space retained its flag.
- During the past two years, 23,726 trees have been planted across the borough.
- A tree, gifted to Northwood Hills and Northwood Residents' Associations, was planted in nearby Northwood Recreation



PARKS AND GREEN SPACES

Cllr Ahmad-Wallana plants a tree in nearby Northwood Recreation Ground as part of The Queen's Green Canopy Project

Ground as part of The Queen's Green Canopy project.

- In spring 2022, The Friends of Northwood Recreation Ground planted wetland plants in the new pond areas.

Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at www.hillingdon.gov.uk/rubbishandrecycling.
- In summer 2023, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.
- To date, 28 schools across the borough have signed up to recycle their food waste, including Hillside Junior School.
- Our waste and recycling team held two recycling roadshows outside Northwood Hills Tube station and at Northwood Hills Library.
- Pink collection bins have been rolled out in libraries to offer residents another way to recycle their small electrical items, including at Northwood Hills Library.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.

- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Work took place to replace defunct, electrically lit bollards with zero-emission, reflective versions made from recycled materials.

WASTE AND RECYCLING SERVICES

You can now recycle your small electrical items at Northwood Hills Library



Read more inside



Safe and strong communities

Keeping residents safe

- 85 per cent of food premises in Northwood Hills ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.
- The council introduced traffic-calming measures on Harlyn Drive (near the entrance to Harlyn Primary School), Chamberlain Way and Caitlins Lane to make the area safer for pedestrians, cyclists and motorists.
- The Northwood Hills Parking Management Scheme Zone NWH was extended to Alandale Drive, Dale Close, Harlyn Drive, Henley Gardens, Highland Road, Lyndhurst Avenue, Pinner Road (between Joel Street and Alandale Drive), Valley Close and Winchester Road.
- To help prevent and detect crime, the council's CCTV team installed an additional camera at the Pinner Road junction with Alandale Drive.
- Following an unauthorised side extension to a veranda on Elgood Avenue, the council's planning enforcement team

served an enforcement notice ordering the owner to demolish the extension as it was not in keeping with the area.

- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.

Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

A digital-enabled, modern, well-run council

Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Larkwood Rise, Waverley Gardens and Maycroft.
- The council gave Northwood and Northwood Hills Residents' Associations £10,000 towards their Jubilee in the Park event at Northwood Recreation Ground.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Linslade Close and Chamberlain Way, Raisins Hill and Larkwood Rise. Dementia Friends held a royal-themed crafting session at Northwood Hills Library.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote

a range of initiatives to support residents, including the Household Support Fund.

- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

Enhancing digital connectivity

- Investment was secured from Openreach for 10 exchanges which will connect thousands of homes and businesses with 'Full Fibre' broadband.
- The council partnered with the Good Things Foundation to provide residents on low incomes with free SIM cards and/or monthly top-ups, including at Northwood Hills Library.

Thriving, healthy households

Investing in leisure facilities

- In May 2023, thanks to council and Lawn Tennis Association funding, renovations were carried out to the tennis courts at nearby Northwood Recreation Ground. Improvements included new surfacing, line painting, nets, fencing and gate access technology. Find out more and book a court at www.hillingdon.gov.uk/tennis.

A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a light-up Christmas card crafting session at Northwood Hills Library.
- Northwood Hills Library holds monthly coffee mornings for the local Gujarati community.
- A sensory storytime for children with learning difficulties and their families is held fortnightly at Northwood Hills Library.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- The council's Summer Activity Programme was a chance for young people to have fun, make friends, learn skills and build confidence.
- On Monday evenings in Joel Street, the council's mobile and detached youth work team engages with young people who are at risk. Support includes workshops on drugs and alcohol, child criminal exploitation, relationships and sex education.
- The Tashan Daniel Award scheme continues to nurture the ambitions of talented young people. Sixteen-year-old Casey Jones, from Northwood Hills, who is a rising star in the world of fencing, has used the bursary to pay for qualifying rounds.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES

exercise classes. Over-75s can also receive the TeleCareLine service for free.

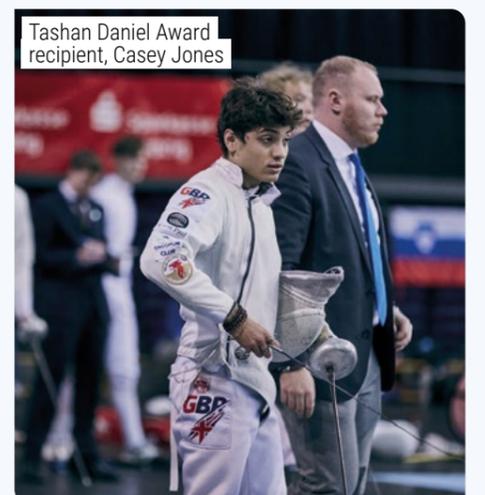
- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them. On Thursdays, strength and balance classes are held at Fairfield Church.



- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music. On Tuesdays, the council holds an early onset dementia group coffee morning at Northwood Hills Library and regular interactive Tovertafel sessions are also held at the library.

Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included an arts and crafts session for children to learn more about the human body and how to stay healthy at Northwood Hills Library.
- Regular led walks are held for residents to explore Haste Hill and Ruislip Woods (meeting at Northwood Hills Tube station).
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit www.hillingdon.gov.uk/health.



Tashan Daniel Award recipient, Casey Jones



PROMOTING HEALTH
Regular led walks are held for residents to explore Ruislip Woods

A thriving economy

Roads, footpaths and street lighting

- Part of the footpath on Addison Close was resurfaced.
- Christmas lights were installed on lamp columns and in trees on Joel Street.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Find out more at www.hillingdon.gov.uk/adultlearning.

Contacting your Northwood Hills ward councillors



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