

HILLINGDON people

Local news from your council

www.hillingdon.gov.uk

Northwood ward 2024 edition

Northwood Recreation Ground



HILLINGDON
LONDON

Putting our residents first in Northwood

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Northwood Cemetery, Northwood Recreation Ground and The Gravel Pits retained their flags.
- A tree, gifted to Northwood Hills and Northwood Residents' Associations, was planted in Northwood Recreation Ground as part of The Queen's Green Canopy project.



PARKS AND GREEN SPACES
Cllr Ahmad-Wallana plants a tree at Northwood Recreation Ground

- During the past two years, 23,726 trees have been planted across the borough.
- The council funded new practice facilities at Haste Hill Golf Course and introduced new caterers, Bombay Chow Brasserie in the clubhouse.
- Following unlawful removal of an oak tree from Nicholas Way, the council's planning and enforcement team ordered the property owner to plant a replacement.
- The council's green spaces team replaced the border fence at Northwood Cemetery.

Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at www.hillingdon.gov.uk/rubbishandrecycling.
- In summer 2023, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.
- To date, 28 schools across the borough have signed up to recycle their food waste, including Holy Trinity Church of England Primary School.
- Pink collection bins have been rolled out in libraries to offer residents another way to

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



recycle their small electrical items, including at nearby Northwood Hills Library.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Work took place to replace defunct, electrically lit bollards with zero-emission, reflective versions made from recycled materials.



PARKS AND GREEN SPACES
Bombay Chow Brasserie became the new caterers at Haste Hill Golf Course

Read more inside



COMMUNITIES CELEBRATE
Residents of Chester Road celebrate the Queen's Platinum Jubilee

Safe and strong communities

Keeping residents safe

- 90 per cent of food premises in Northwood ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.
- Following consultation with residents, the Northwood Parking Management Scheme Zone N was extended to Kirby Close.
- Green Lane and Oaklands Gate car parks retained their Park Mark Safer Parking award.
- In summer 2022, 10 new Vehicle Activated Signs (VAS) were installed by the council on roads most likely to be affected by HS2, including on Rickmansworth Road (near to Mount Vernon Hospital). This was part of a wider speed reduction scheme to enhance road safety.
- This financial year, our fraud team identified savings related to fraud and

prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.

Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- To improve fire safety, 516 council flats across the borough had their front doors replaced and 268 communal fire doors were replaced.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

A digital-enabled, modern, well-run council

Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Greenheys Close and Chester Road.
- The council gave Northwood and Northwood Hills Residents' Associations £10,000 towards their Jubilee in the Park event at Northwood Recreation Ground.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Chester Road, Roy Road, Dene Road and Greenheys Close.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at www.hillingdon.gov.uk/cost-of-living.

- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays, with 2023 the most extensive yet.
- Warm welcome centres and an activities programme are in operation across the borough during winter.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

Enhancing digital connectivity

- Investment was secured from Openreach for 10 exchanges which will connect thousands of homes and businesses with 'Full Fibre' broadband.
- The council partnered with the Good Things Foundation through the National Databank Project to provide residents on low incomes with free SIM cards and/or monthly top-ups, including at nearby Northwood Hills Library.

Thriving, healthy households

Investing in leisure facilities

- The council is committed to providing high-quality leisure centres to help local people stay active and healthy and has invested £2.25 million to upgrade facilities across the borough. Find your nearest centre at www.better.org.uk.
- In May 2023, thanks to council and Lawn Tennis Association funding, renovations were carried out to the tennis courts at Northwood Recreation Ground. Improvements included new surfacing, line painting, nets, fencing and gate access technology. Find out more and book a court at www.hillingdon.gov.uk/tennis.

A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a craft activity for residents with early onset dementia at Northwood Library.
- Northwood Library is currently closed while the council carries out extensive building surveys to understand the extent of several structural issues. In the meantime, residents can visit nearby Northwood Hills Library which has extended its opening hours.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- Hillingdon's Children's Services were judged one of the best in England, following an 'Outstanding' Ofsted report.



Tashan Daniel Award recipient, Zara Khan

- The Tashan Daniel Award scheme continues to nurture the ambitions of talented young people. Thirteen-year-old Zara Khan from Northwood used the support from the award to further develop her own creative talents in performing arts.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music. The council holds an early onset dementia group coffee morning at Northwood Library.

Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included a MyHealth coffee morning at Northwood Library.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit www.hillingdon.gov.uk/health.



INVESTING IN LEISURE FACILITIES

Tennis courts at Northwood Recreation Ground were renovated

A thriving economy

Roads and street lighting

- Parts of the carriageway on Dene Road and College Way were resurfaced.
- Christmas lights were installed on lamp columns and in trees in Green Lane and High Street.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies

on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Find out more at www.hillingdon.gov.uk/adultlearning.

Contacting your Northwood ward councillors



Cllr Henry Higgins (Conservative)

📞 Democratic Services:
01895 250636

@ hhiggins@hillington.gov.uk



Cllr Richard Lewis (Conservative)

📞 Democratic Services:
01895 250636

@ rlewis@hillington.gov.uk



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Be in the know and join the 48,000+ residents who have registered to receive our online updates on a range of topics.

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