

# HILLINGDON people

Local news from your council

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

## Pinkwell ward 2024 edition

Pinkwell Park



HILLINGDON  
LONDON

# Putting our residents first in Pinkwell

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

## Thriving, healthy households

### Investing in leisure facilities

- The council invested more than £530,000 in 2023 to carry out upgrades to nearby Botwell Green Sports and Leisure Centre in Hayes. This included improving the lower gym to introduce workout zones and high specification equipment. The changing rooms have also had a makeover and the 3G pitches have been resurfaced.

### A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- The council's mobile library van makes weekly visits to Pinkwell to ensure that residents can access Hillingdon's library service.

### Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by

offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.

- Pinkwell Children's Centre continues to deliver a range of groups and activities to support families with babies and young children, and provide access to advice on topics such as parenting, weaning, oral health, and children's learning and development.
- The council and GLA launched a new health initiative at Harlington School. It focuses on raising awareness of issues including community safety, vaping and



### PROMOTING HEALTH

Hayes and Harlington Road Runners were commissioned by the council to run a free eight-week Couch to 5K programme

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at [www.hillingdon.gov.uk/council-strategy](http://www.hillingdon.gov.uk/council-strategy).



alcohol, as well as promoting active travel and positive use of Pinkwell Park.

### Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.

- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them, including a strength and balance class at Hayes and Harlington Community Centre.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.

### Promoting health

- Nine bicycles have been donated by the council and British Cycling to Hayes and Harlington Community Centre to run a free cycle loan scheme.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit [www.hillingdon.gov.uk/health](http://www.hillingdon.gov.uk/health).

Read more inside



### PARKS AND GREEN SPACES

The council partnered with environmental charity Groundwork to build rain gardens at Wilkins Close and Gurney House to reduce the risk of local flash flooding

## Safe and strong communities

### Keeping residents safe

- In September 2023, the council's CCTV team installed a network of cameras at Tenby House, Nevin House, Fairbourne House and Gloucester Parade to combat anti-social behaviour and fly-tipping.
- The council's planning enforcement team served a notice on a shisha lounge owner on Dawley Road for an unauthorised change of use from a public house to restaurant. The use has now ceased and the disturbance caused as a result has ended.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at [www.hillingdon.gov.uk/report-fraud](http://www.hillingdon.gov.uk/report-fraud).

### Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- New sprinkler systems were installed in five council high-rise blocks. Electrical fuse boards were replaced and heat, smoke and carbon monoxide detectors were installed in 3,144 council properties.

- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.
- At Peter Fagan House (a council-owned residential block), outdated communal boilers were replaced with energy-efficient units and two lifts upgraded.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

### Securing alleyways

- The council's alley gating scheme helps residents secure their privately-owned alleyways against intrusion by others. Gates were installed on North Hyde Road shopping parade, North Hyde Road (Northfield Parade), Black Rod Close, Clement Garden, Cleave Avenue, Bourne Avenue and Glamis Crescent. Find out more at [www.hillingdon.gov.uk/alleygatingscheme](http://www.hillingdon.gov.uk/alleygatingscheme).

## A thriving economy

### Roads, footpaths and street lighting

- Part of the footpaths on Conway Drive and Shepiston Lane and part of the carriageway on Crane Gardens were resurfaced.
- Bournes Bridge on Dawley Road has undergone maintenance.
- Christmas lights were installed on lamp columns in Cranford and Northfield Parade.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually,

six-monthly or three-monthly, and faded line markings are repainted as necessary.

### Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at its centres and virtually. Harlington Adult Education Centre offers a range of courses, including digital skills for life, English for Speakers of Other Languages (ESOL), maths, English, childcare, community interpreting and health and social care. Find out more at [www.hillingdon.gov.uk/adultlearning](http://www.hillingdon.gov.uk/adultlearning).



LEARN WITH HILLINGDON  
Celebrating International Women's Day at Harlington Adult Education Centre

## A green and sustainable borough

### Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Pinkwell Park and Cherry Lane Cemetery retained their flags.
- During the past two years, 23,726 trees have been planted across the borough.

### Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
  - supporting a ladies' Teeyan event
  - SEND Family Support's Santa Grotto and Christmas market so that children and young adults with special educational needs and disabilities could receive a gift from Santa and enjoy an afternoon of entertainment
  - Sandgate Youth Football Club to inspect, test and improve the electricity system in their clubhouse.



Sandgate Youth Football Club

Find out more at [www.hillingdon.gov.uk/wardbudgets](http://www.hillingdon.gov.uk/wardbudgets).

- Each year, £1 million is spent on Chrysalis projects across the borough. Hayes and Harlington Community Centre was given a grant to redecorate the interior of the

building as well as replacing fencing to improve security. Find out more at [www.hillingdon.gov.uk/chrysalis](http://www.hillingdon.gov.uk/chrysalis).

### Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at [www.hillingdon.gov.uk/rubbishandrecycling](http://www.hillingdon.gov.uk/rubbishandrecycling).
- In summer, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.
- To date, 28 schools across the borough, including Pinkwell Primary School, have signed up to recycle their food waste.

### Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Work took place to replace defunct, electrically lit bollards with zero-emission, reflective versions made from recycled materials.
- Works are underway on North Hyde Road following a successful bid to the Greater London Authority as part of Transport for London's Green and Healthy Streets programme. Improvements include new footpaths and trees to enhance air quality.

### Renewing Cranford Park

Works to transform Cranford Park into a thriving visitor attraction are due to complete in late spring. With an overall budget of approximately £4 million, highlights of the scheme include:

- improving pedestrian access via St Dunstan's subway, with new paintwork, lighting, planting, signage and an attractive mural
- a new audio trail so that visitors can discover the flora and fauna of the park
- a new playground in the Pleasure Gardens, featuring several pieces of play equipment, including wooden horses, a climbing frame and a slide.



## A digital-enabled, modern, well-run council

### Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

### Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at [www.hillingdon.gov.uk/cost-of-living](http://www.hillingdon.gov.uk/cost-of-living).
- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays.

- Warm welcome centres and an activities programme are in operation across the borough during winter, including at Hayes and Harlington Community Centre.

### Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at [www.hillingdon.gov.uk/myaccount](http://www.hillingdon.gov.uk/myaccount).
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at [www.hillingdon.gov.uk/paybyphone](http://www.hillingdon.gov.uk/paybyphone).

# Contacting your Pinkwell ward councillors



**Cllr Tony Gill** (Labour)

📞 Democratic Services:  
01895 250636

@ [tgill@hillington.gov.uk](mailto:tgill@hillington.gov.uk)



**Cllr Kuldeep Lakhmana** (Labour)

📞 Democratic Services:  
01895 250636

📞 07979 703226

@ [klakhmana@hillington.gov.uk](mailto:klakhmana@hillington.gov.uk)



**Cllr Gursharan Mand** (Labour)

📞 Democratic Services:  
01895 250636

@ [gmand@hillington.gov.uk](mailto:gmand@hillington.gov.uk)



Map © Crown Copyright. All rights reserved. London Borough of Hillingdon 100019283 2024

For more information about council services, visit [www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

## Need to contact us?

**It's quicker and easier to report issues to us online.**

By registering for a Hillingdon MyAccount, you can view and check the status of your reports and requests in one place.

Sign up today at  
[www.hillingdon.gov.uk/myaccount](http://www.hillingdon.gov.uk/myaccount)



## Sign up for our e-newsletters

Be in the know and join the 48,000+ residents who have registered to receive our online updates on a range of topics.

Sign up now at  
[www.hillingdon.gov.uk/enews](http://www.hillingdon.gov.uk/enews)

