

# HILLINGDON people

Local news from your council

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## South Ruislip ward 2024 edition



HILLINGDON  
LONDON

# Putting our residents first in South Ruislip

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

## A green and sustainable borough

### Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Deane Park, Stonefield Park, The Fairway Recreation Ground, the Polish Forces Remembrance Garden, Field End Recreation Ground and Stafford Road Open Space retained their flags.



**PARKS AND GREEN SPACES**  
8,000 trees have been planted in Spider Park

- During the past two years 23,726 trees have been planted across the borough, including more than 11,500 in South Ruislip ward. The council worked with the Greater London Authority's Rewild London scheme on the Spider Park Wildlife Corridor project to plant 8,000 young trees, cut back existing willow trees and create wildflower meadows to improve biodiversity.
- Ten Acre Wood is benefitting from a new conservation partnership between the council, British Airways, Heathrow Airport and London Wildlife Trust to protect wildlife.

### Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
  - Middlesex Arms Football Club to purchase a new away kit
  - create a vibrant floral display for Station Approach.

Find out more at [www.hillingdon.gov.uk/wardbudgets](http://www.hillingdon.gov.uk/wardbudgets).

- Each year, £1 million is spent on Chrysalis projects across the borough – from buying new playground equipment to

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at [www.hillingdon.gov.uk/council-strategy](http://www.hillingdon.gov.uk/council-strategy).



Fencing was installed on the boundary of Bridgwater Road Open Space

the refurbishment of community buildings on council-owned land. Fencing was installed at Bridgwater Road Open Space along the boundary with Victoria Road to secure the site. Bulbs and trees were planted in Rabourmead Drive Open Space to enhance the area for residents and increase biodiversity. Find out more at [www.hillingdon.gov.uk/chrysalis](http://www.hillingdon.gov.uk/chrysalis).

### Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections.
- In summer 2023, following a successful trial at Victoria Road flats, the council



started to expand its food waste recycling service to council-owned blocks of flats.

### Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.

Read more inside



**COMMUNITIES CELEBRATE**  
Cllr Haggar and Royal Crescent residents celebrate the Queen's Platinum Jubilee

## Safe and strong communities

### Keeping residents safe

- 94 per cent of food premises in South Ruislip ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.
- A warehouse and distribution centre was ordered to pay £133,000 following an accident which resulted in serious injuries to a delivery driver.
- A Ruislip car dealer who parked unroadworthy vehicles on the road and others in public parking bays blocking them from use was ordered to pay more than £2,300 after breaching a Community Protection Notice seven times.



- The council's trading standards team removed a food consignment from an unregistered food supplier due to high levels of pesticide residues found in fenugreek and mixed spices.

- CCTV cameras were installed on Victoria Road (junction with West Mead) to improve road safety and crack down on drivers disregarding highway restrictions.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at [www.hillingdon.gov.uk/report-fraud](http://www.hillingdon.gov.uk/report-fraud).

### Improving social and private housing

- The council's Cabinet approved plans to extend a home in Long Drive from three bedrooms to four and a property in Great Central Avenue from one bed to two as part of the council's home expansion programme.
- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

## A digital-enabled, modern, well-run council

### Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Appledore Avenue, Exmouth Road, Hillcroft Crescent, Mount Pleasant, Royal Crescent, Tiptree Road and Parkfield Crescent. A Great Jubilee Quiz Night with fish and chips was held at South Ruislip Library.
- When Her Majesty's coffin made its final journey from RAF Northolt to Buckingham Palace on Tuesday 13 September 2022, the former Mayor of Hillingdon, Cllr Becky Haggar, joined officials on the runway to welcome her back to London.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Parkfield Crescent, Exmouth Road, Appledore Avenue, Mount Pleasant, Shaldon Drive, Tiptree Road, Royal Crescent and Hillcroft Crescent.

### Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra

Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

### Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at [www.hillingdon.gov.uk/cost-of-living](http://www.hillingdon.gov.uk/cost-of-living).
- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays.

### Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at [www.hillingdon.gov.uk/paybyphone](http://www.hillingdon.gov.uk/paybyphone).

## Thriving, healthy households

### Investing in leisure facilities

- Queensmead Sports Centre has benefitted from a £66,000 refurbishment as part of the council's £2.25 million leisure centre investment programme which saw the netball and tennis courts resurfaced and resprayed and the floodlighting upgraded to LED.

### Improving educational outcomes

- The council is investing in a multi-million-pound project to build new spaces or expand existing buildings in mainstream and special schools to create more places for children with additional needs. A new, bespoke Specialist Resource Provision is being developed at Ruislip Gardens Primary School, where primary-aged children with autistic spectrum conditions can receive support. Nursery-aged children who may also need access to SEND provision will also benefit from a new early years assessment centre.

### A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including Ruislip Belles and Beaux Handbell Ringing Group performing carols at South Ruislip Library.

### Supporting families and young people

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the

diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.

### Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- The council holds dementia-friendly golf sessions at West London Golf Centre on Mondays.
- Queens Walk Resource Centre continues to support residents with a learning disability and complex needs.
- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them. Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.

### Promoting healthy lifestyles

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included a heart themed arts and crafts session at South Ruislip Library.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit [www.hillingdon.gov.uk/health](http://www.hillingdon.gov.uk/health).

## A thriving economy

### Roads, footpaths and street lighting

- Part of the footpath on West End Road was resurfaced and parts of the carriageway on Field End Road and West End Road were resurfaced.
- Christmas lighting columns and live tree effects were installed in Victoria Road, Long Drive and Station Approach.

### Learn with Hillingdon

- South Ruislip Adult Education Centre delivers drawing, textiles, painting and Spanish courses, as well as various wellbeing and mindfulness workshops. The centre also holds courses for adults with learning difficulties. Find out more at [www.hillingdon.gov.uk/adultlearning](http://www.hillingdon.gov.uk/adultlearning).

### TOWN CENTRE IMPROVEMENTS

In May, a set of six retro-style posters highlighting the local history of South Ruislip were unveiled by Cllrs Makwana, Lavery and Ahmad-Wallana at South Ruislip railway bridge



**LEARN WITH HILLINGDON**  
A range of courses take place at South Ruislip Adult Education Centre

# Contacting your South Ruislip ward councillors



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