

HILLINGDON people

Local news from your council

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West Drayton ward 2024 edition



Southlands Arts Centre



HILLINGDON
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Putting our residents first in West Drayton

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. West Drayton Cemetery, The Closes and The Southlands retained their flags.
- During the past two years, 23,726 trees have been planted across the borough.

Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
 - Bell Farm Christian Centre to put towards the cost of their children's summer holiday club in August 2022 and to fund two Christmas parties – one for children and the other for older residents in December 2022. They also received funding for a new projector.
 - Laurel Lane Primary School to fund their King's Coronation picnic.

Find out more at www.hillingdon.gov.uk/wardbudgets.

- Each year, £1 million is spent on Chrysalis projects across the borough. In West Drayton, the outdoor gym at The Closes and the playground at Stockley Recreation Ground were refurbished.

Find out more at www.hillingdon.gov.uk/chrysalis.

Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at www.hillingdon.gov.uk/rubbishandrecycling.
- In summer 2023, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.



CHRYSALIS

Cllrs Sweeting, Lavery, Ahmad-Wallana and Islam open the refurbished playground at Stockley Recreation Ground

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



- Our waste and recycling team held two recycling roadshows at West Drayton Library and Mulberry Parade and three Zero Waste Challenges.
- You can dispose of waste and recycling at the council's nearby West Drayton Waste Weekends.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- In autumn 2022, four roads participated in a resurfacing trial using a new, more environmentally friendly form of tarmac, including Church Road.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Green screens were installed at St Martin's C.E and Laurel Lane primary schools.
- Hybrid wind and solar powered street lights were trialled at South Road.

Read more inside



INVESTING IN LEISURE FACILITIES
Cllrs Lavery, Edwards and Bianco tour the new Platinum Jubilee Leisure Centre in West Drayton

Thriving, healthy households



Investing in leisure facilities

- The council is constructing the new Platinum Jubilee Leisure Centre in West Drayton. The first-class leisure facilities include a 25-metre swimming pool, training pool, splash-zone, gym and health suite, soft play, youth and community hub, a café and terrace, and even a rooftop 3G turf football pitch.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- At Bell Farm Christian Centre's toddler group, the council holds a music and movement session for asylum-seeking children and their families.
- On Wednesday evenings in Mulberry Parade, the council's mobile and detached youth work team engages with young people who are at risk. Support includes workshops on drugs and alcohol, child criminal exploitation, relationships and sex education.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme

and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.

- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them. On Thursdays, strength and balance classes take place at Yiewsley and West Drayton Community Centre and Roberts Close.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music. A dementia-friendly coffee morning takes place at West Drayton Library and Boccia classes take place at Yiewsley and West Drayton Community Centre.

Promoting health

- In 2022 and 2023, the council organised more than 100 events in local libraries to mark February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. A highlight included a winter themed craft activity for children at West Drayton Library.
- On Saturdays, a free led walk takes in the scenery of The Closes, Harmondsworth Moor and Saxon Lake.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit www.hillingdon.gov.uk/health.

Safe and strong communities



Keeping residents safe

- Following an increase in burglaries and fly-tipping reports, the council's CCTV team has installed new CCTV cameras at The Brambles.
- A serial fly-tipper from West Drayton was ordered to pay almost £18,500 and handed a 10-month suspended prison sentence after failing to pay to dump items at Harefield Civic Amenity Site.
- A new parking management scheme Zone WD8 has been introduced in Drayton Gardens.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.

loft insulation, double glazing, heat recovery extractor fans and new roofs.

- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

New homes for residents

- A one-bedroom bungalow in Harmondsworth Road has been transformed into a fully accessible four-bedroom family home and a three-bedroom property on Beech Close has been converted into a four-bedroom home through the council's home extension programme.



The property in Beech Close

Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing

A digital-enabled, modern, well-run council



Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Sunray Avenue, Cherry Orchard and Money Lane.
- The council marked the historic occasion by naming the new West Drayton leisure centre the Platinum Jubilee Leisure Centre.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Sunray Avenue, Furzham Road and Money Lane. A highlight included an afternoon tea and royal themed quiz at West Drayton Library.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at www.hillingdon.gov.uk/cost-of-living.

- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays, with 2023 the most extensive yet.
- Warm welcome centres and an activities programme are in operation across the borough during winter.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

Enhancing digital connectivity

- Investment was secured from Openreach for 10 exchanges which will connect thousands of homes and businesses with 'Full Fibre' broadband.

A thriving economy



Roads, footpaths and street lighting

- Parts of the carriageway on Stockley Road, High Street, Church Road were resurfaced.
- Stockley Road viaduct and Foresters Bridge have undergone maintenance.
- Christmas lights were installed on lamp columns on Station Road.
- The existing zebra crossing at The Green was upgraded with enhanced illumination to improve visibility.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

Revitalising town centres

- The council has started work to improve the outside public areas and car park at West Drayton station despite the ongoing closure of Station Approach to buses. This investment, in conjunction with TfL,

will see attractive improvements to the station environment, including additional cycling stands, new paving, seating, and landscaping outside the train station.

- Works are due to complete this summer on Mulberry Parade to enhance the area for residents and businesses. The distinctive character of the parade will be celebrated with unique branding which includes a wall mural, shutter art and footpath graphics. Other highlights are new paving and street lighting and a zebra crossing and footpath to link the shopping parade with Stockley Recreation Ground.

Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Learn Hillingdon delivered a course for parents and carers at St Martin's CE Primary School so that they could better support their children's emotional and wellbeing needs. Find out more at www.hillingdon.gov.uk/adultlearning.



COMMUNITIES CELEBRATE
Residents from Sunray Avenue celebrate the Queen's Platinum Jubilee

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