

# HILLINGDON people

Local news from your council

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

## Yeading ward 2024 edition

Willow Tree Open Space



HILLINGDON  
LONDON

# Putting our residents first in Yeading

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

## A green and sustainable borough

### Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Willow Tree Open Space and Yeading Brook Meadows retained their flags.
- During the past two years, 23,726 trees have been planted across the borough.

### Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
  - Hillingdon Play Association (located at the Welbeck Community Resource Centre) for a defibrillator and garden furniture
  - Barnhill Community Centre to update their CCTV system and install additional cameras
  - Yeading Community Club to fund an air bike and ski erg
  - Yeading Community Centre for a new alarm system.

Find out more at [www.hillingdon.gov.uk/wardbudgets](http://www.hillingdon.gov.uk/wardbudgets).

- Each year, £1 million is spent on Chrysalis projects across the borough. Works

included widening and resurfacing the path from Marvell Avenue to The Greenway. Find out more at [www.hillingdon.gov.uk/chrysalis](http://www.hillingdon.gov.uk/chrysalis).

### Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at [www.hillingdon.gov.uk/rubbishandrecycling](http://www.hillingdon.gov.uk/rubbishandrecycling).
- To date, 28 schools across the borough have signed up to recycle their food



#### WARD BUDGETS

Hillingdon Play Association received funding for a defibrillator and garden furniture

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at [www.hillingdon.gov.uk/council-strategy](http://www.hillingdon.gov.uk/council-strategy).

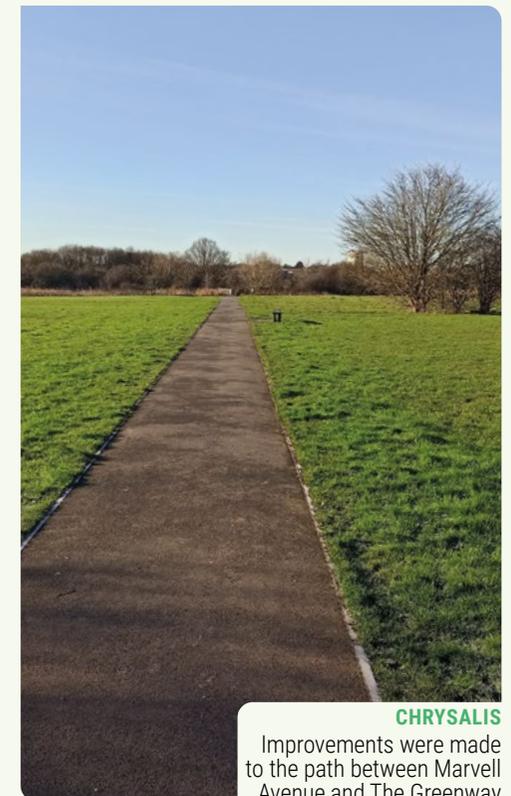


waste, including The Willows School Academy Trust.

- Pink collection bins have been rolled out in libraries to offer residents another way to recycle their small electrical items, including at nearby Yeading Library.

### Improving air quality

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Green screens were installed at Brookside Primary School and Belmore Primary Academy.



#### CHRYSLIS

Improvements were made to the path between Marvell Avenue and The Greenway

Read more inside



**COMMUNITIES CELEBRATE**  
Residents of Glenorchy Close celebrate the King's Coronation

## Safe and strong communities



### Keeping residents safe

- Following fly-tipping and reports of drug misuse, the council's CCTV team installed a new network of cameras in Larch House and Mimosa House in Larch Crescent.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million.

### Improving social and private housing

- New sprinkler systems were installed in five council high-rise blocks, including inside the homes and communal areas at Melbourne House. Electrical fuse boards were replaced and heat, smoke and carbon monoxide detectors were installed in 3,144 council properties.
- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- As part of the Social Housing Decarbonisation Fund, the council has

improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.

- Outdated air source heat pumps at council-owned Adelaide House were replaced with energy-efficient units.
- External redecoration and repairs were carried out in 176 homes in eight social housing blocks in Yeading.
- Work is underway on a new 34 property social housing development on Maple Road on the former Maple Day Care Centre and Poplar Care Home site. The new high-quality development includes parking bays for electric vehicles and solar panels on the roof.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

## A digital-enabled, modern, well-run council



### Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold more than 100 street parties, including those at Errol Gardens and Fossdyke Close.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Glenorchy Close. It also included a dementia-friendly royal themed afternoon tea at nearby Yeading Library.

### Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

### Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at [www.hillingdon.gov.uk/cost-of-living](http://www.hillingdon.gov.uk/cost-of-living).
- The council's Holiday Activities and Food programme supports families by providing activities for children in

receipt of free school meals during the school holidays, with 2023 the most extensive yet.

- Warm welcome centres and an activities programme are in operation across the borough during winter.

### Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at [www.hillingdon.gov.uk/myaccount](http://www.hillingdon.gov.uk/myaccount).
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at [www.hillingdon.gov.uk/paybyphone](http://www.hillingdon.gov.uk/paybyphone).

### Enhancing digital connectivity

- Investment was secured from Openreach for 10 exchanges which will connect thousands of homes and businesses with 'Full Fibre' broadband.
- The council partnered with the Good Things Foundation through the National Databank Project to provide residents on low incomes with free SIM cards and/or monthly top-ups, including at nearby Yeading Library.

## Thriving, healthy households



### Investing in leisure facilities

- The council is committed to providing high-quality leisure centres to help local people stay active and healthy and has invested £2.25 million to upgrade facilities across the borough. Find your nearest centre at [www.better.org.uk](http://www.better.org.uk).

### A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a Christmas Tiny Tales storytime session for young children with a visit from Santa at nearby Yeading Library.

### Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- The council's Summer Activity Programme was a chance for young people to have fun, make friends, learn skills and build confidence.
- Hillingdon's Children's Services were judged one of the best in England, following an 'Outstanding' Ofsted report.
- Yeading Children's Centre continues to deliver a range of groups and activities

to support families with babies and young children, and provide access to advice on topics such as parenting, weaning, oral health, and children's learning and development.

### Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.

### Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included a teen wellbeing discussion group at nearby Yeading Library.
- Two regular led walks take place from St Edmund's Church to Warren Park and Yeading Brook Meadows. Find out more at [discover.hillingdon.gov.uk/led-walks](http://discover.hillingdon.gov.uk/led-walks).
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit [www.hillingdon.gov.uk/health](http://www.hillingdon.gov.uk/health).

## A thriving economy

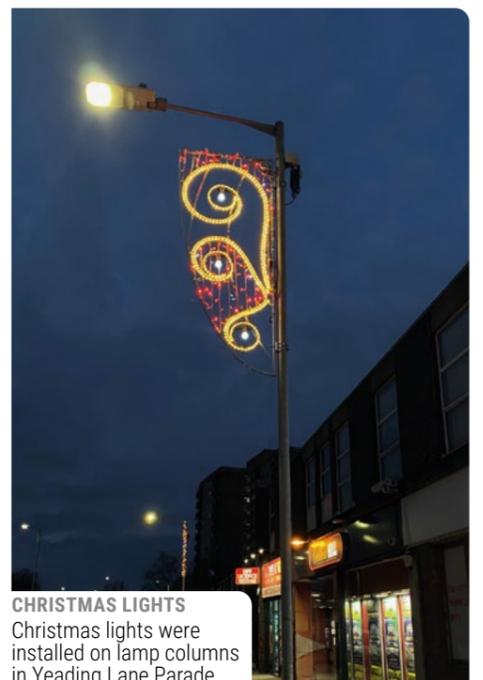


### Roads, footpaths and street lighting

- Part of the footpaths on Yeading Lane were resurfaced and parts of the carriageway on Berrydale Road and Willow Tree Lane were resurfaced.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

### Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Find out more at [www.hillingdon.gov.uk/adultlearning](http://www.hillingdon.gov.uk/adultlearning).



**CHRISTMAS LIGHTS**  
Christmas lights were installed on lamp columns in Yeading Lane Parade



**NEW HOMES**  
A CGI of part of the new development being built in Maple Road

# Contacting your Yeading ward councillors



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For more information about council services, visit [www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

## Need to contact us?

**It's quicker and easier to report issues to us online.**

By registering for a Hillingdon MyAccount, you can view and check the status of your reports and requests in one place.

Sign up today at  
[www.hillingdon.gov.uk/myaccount](http://www.hillingdon.gov.uk/myaccount)



## Sign up for our e-newsletters

Be in the know and join the 48,000+ residents who have registered to receive our online updates on a range of topics.

Sign up now at  
[www.hillingdon.gov.uk/enews](http://www.hillingdon.gov.uk/enews)

