

HILLINGDON people

Local news from your council

www.hillingdon.gov.uk

Yiewsley ward 2024 edition



HILLINGDON
LONDON

Yiewsley Recreation Ground

Putting our residents first in Yiewsley

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- Hillingdon has 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Yiewsley Recreation Ground and Philipots Farm Open Space retained their flags.
- During the past two years, 23,726 trees have been planted across the borough, including 6,251 in Yiewsley ward.

Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding

annually to spend on local projects. This included the Daniella Logun Foundation to hold a Family Fun Day in 2022 at St Matthew's Church Hall. Find out more at www.hillingdon.gov.uk/wardbudgets.

- Each year, £1 million is spent on Chrysalis projects across the borough. In Yiewsley, this included the construction of a footpath within the large tree-lined central reservation along Colham Avenue and refurbishment of Stockley Country Park's outdoor gym. Find out more at www.hillingdon.gov.uk/chrysalis.



WARD BUDGETS

The Daniella Logun Foundation was given ward funding to enable them to hold a family fun day

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at www.hillingdon.gov.uk/rubbishandrecycling.
- Last summer, following a successful trial, the council started to expand its food waste recycling service to council-owned blocks of flats.
- The council's waste and recycling team held two recycling roadshows at Yiewsley Library and on the High Street.
- Pink collection bins have been rolled out in libraries to offer residents another way to recycle their small electrical items, including Yiewsley.
- You can dispose of waste and recycling at the council's West Drayton Waste Weekends.
- Residents raised £50,000 for Harlington Hospice by supporting the re-use centre at the council's popular Waste Weekends.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Work took place to replace defunct, electrically lit bollards with zero-emission, reflective versions made from recycled materials.
- A green screen was installed at St Matthew's C.E Primary School.

Read more inside



COMMUNITIES CELEBRATE
Residents of Wimpole Road
celebrate the Queen's
Platinum Jubilee

Safe and strong communities

Keeping residents safe

- Fairfield Road car park retained its Park Mark Safer Parking award.
- A new traffic signalling system was installed on Falling Lane (near the junction with Gordon Road) to help with bus flow and provide a safer crossing for pedestrians.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.

Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- To improve fire safety, 516 council flats across the borough had their front doors

replaced and 268 communal fire doors were replaced.

- The warden call system at Roberts Close sheltered housing scheme was upgraded to ensure residents can seek help.
- The outdated and inefficient communal heating boilers at Roberts Close and Barr Lodge were replaced with energy-efficient units.
- Yiewsley Court sheltered housing scheme will be decommissioned and turned into accommodation for homeless people following a review which revealed a surplus of council homes for older people.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

A digital-enabled, modern, well-run council

Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Lowdell Close, Wimpole Road and Edgar Road West.
- The borough marked the historic occasion by naming the new West Drayton leisure centre the Platinum Jubilee Leisure Centre.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Wimpole Road. It included a royal themed story time for children at Yiewsley Library.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at www.hillingdon.gov.uk/cost-of-living.
- The council's Holiday Activities and Food programme supports families

by providing activities for children in receipt of free school meals during the school holidays.

- Warm welcome centres and an activities programme are in operation across the borough during the winter, including at Yiewsley Library.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

Enhancing digital connectivity

- Investment was secured from Openreach for 10 exchanges which will connect thousands of homes and businesses with 'Full Fibre' broadband.
- The council partnered with the Good Things Foundation through the National Databank Project to provide residents on low incomes with free SIM cards and/or monthly top-ups, including at Yiewsley Library.

Thriving, healthy households

Investing in leisure facilities

- The council is constructing the new Platinum Jubilee Leisure Centre in neighbouring West Drayton. The state-of-the-art leisure facilities include a 25-metre swimming pool, training pool, splash-zone, gym and health suite, soft play, youth and community hub, a café and terrace, and a rooftop 3G turf football pitch.

A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a light-up Christmas card workshop at Yiewsley Library.
- The council has partnered with charity Alive and Kicking to loan netballs, basketballs and footballs from Yiewsley Library.
- Proposals for a new library, community facility and 95 affordable homes for residents at the former swimming pool and Falling Lane site in Yiewsley were approved by the council's Planning Committee. The new library will be larger and also home to a community space. The plans also include improvements to Yiewsley Recreation Ground, as part of the council's expanded leisure offer to local residents.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the



100 per cent affordable housing
at the Falling Lane site

diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.

- The council's Summer Activity Programme was a chance for young people to have fun, make friends, learn skills and build confidence.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.

Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included a Brush for Life storytime to encourage children to maintain good dental hygiene at Yiewsley Library.
- Regular led walks are held around Stockley Park, Little Britain Lake and along the Grand Union Canal.

A thriving economy

Roads, footpaths and street lighting

- Part of the footpath on Wimpole Road and part of the carriageway on High Street were resurfaced.
- A Season's Greetings lighting effect was erected on the front of Key House and Christmas lights were installed on lamp columns in the High Street.
- Falling Lane bridge has received repairs to its retaining wall.
- The council has started work to improve the outside public areas and car park at West Drayton station despite the ongoing closure of Station Approach to buses. This investment, in conjunction with TfL, will see attractive improvements to the

station environment, including additional cycling stands, new paving, seating, and landscaping outside the train station.

- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend adult education courses at centres and virtually. Find out more at www.hillingdon.gov.uk/adultlearning.



A THRIVING ECONOMY
Works are underway to improve
the public areas and car park
at West Drayton station

Contacting your Yiewsley ward councillors



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