



HILLINGDON

LONDON

Please read the following information before completing Anti-Social Behaviour Review request:

What is an Anti-Social Behaviour (ASB) Case Review?

The ASB Case Review gives victims and communities the right to request a formal assessment of their case when they believe that they have had no response, or an unsatisfactory response to their complaint of anti-social behaviour.

The ASB Case Review is activated where the locally determined threshold is met. The process provides victims of persistent anti-social behaviour and/or hate incidents with the opportunity to express how it has impacted their lives, to provide them an understanding of what is being done to help and what can further be done to help in seeking a resolution.

This is **not** an alternative complaints procedure and **will not** review concerns about service provision. Service complaints should be directed to the individual service complaints procedure.

What is the threshold for an Anti-Social Behaviour Case Review?

- **Three separate** ASB incidents reported to relevant agencies (council, police, or housing association) **in the past six months** with either no or inadequate response.
- All incidents must have been reported to the registered providers **within one month** of it taking place.

When can you expect a response?

- After you submit your request, you will receive a receipt within 3 days of it being opened and acknowledged by the team.
 - We will contact you for missing information or clarification.
 - If the threshold was not met, we will inform you in writing with reasons and to provide you with the opportunity to discuss the matter further.
 - If threshold is met, a panel meeting will be arranged for the review and recommendations.
-



HILLINGDON

LONDON

ASB Case Review

Reporter details	
Please select reporter status	Choose an item.
Has the victim/reporter given you their consent to submit this ASB Case Review request? <i>The victim may need to be contacted to establish the facts and the review process will not be able to commence until the victim's consent is obtained.</i>	Choose an item.
Relationship to the victim/reporter	
First name (s)	
Surname (s)	
Date of birth	
Address	
Day time Phone number	
Email Address	
Ethnicity	
Gender	
Please select housing status: <i>If social housing tenant, please also confirm details of your landlord.</i>	Please select option <i>Name:</i> <i>Address:</i> <i>Day time Phone number:</i> <i>Email Address:</i>

Incident summary		
Is your request related to incidents of anti-social behaviour (ASB)?	Yes No Other	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Is your request related to a hate crime?	Yes No	<input type="checkbox"/> <input type="checkbox"/>
If you have ticked <i>other</i> , please provide further information?		
Have you previously reported three separate anti-social behaviour incidents within the last six-month period to the relevant agencies and there has been either no, or an inadequate response from agencies? <i>(Relevant agencies are council, police and local registered social housing providers).</i>	Yes No	<input type="checkbox"/> <input type="checkbox"/>

Incident details <i>(please provide us with further information relating to the three <u>qualifying</u> anti-social behaviour related incidents)</i>		
Incident one	<i>Date of incident report</i>	Click or tap to enter a date.
	<i>Reference number of incident report</i>	
	<i>Name of the agency you reported the incident to</i>	
	<i>Name of person spoken to (if known)</i>	
	<i>Summary of incident</i>	
	<i>Where did the incident take place?</i>	
	<i>Who was involved in the incident</i>	
	<i>Has anyone else witnessed this?</i>	
	<i>If known, the details and address of the perpetrator, or location of incident</i>	
	<i>What was the outcome or conclusion of the agency's investigation into this report?</i>	
	<i>What feedback did you receive?</i>	
Incident two	<i>Date of incident report</i>	Click or tap to enter a date.
	<i>Reference number of incident report</i>	
	<i>Name of the agency you reported the incident to</i>	
	<i>Name of person spoken to (if known)</i>	
	<i>Summary of incident, including the outcome</i>	
	<i>Where did the incident take place?</i>	

	<i>Who was involved in the incident</i>	
	<i>Has anyone else witnessed this?</i>	
	<i>If known, the details and address of the perpetrator, or location of incident</i>	
	<i>What was the outcome or conclusion of the agency's investigation into this report?</i>	
	<i>What feedback did you receive?</i>	
Incident three	<i>Date of incident report</i>	Click or tap to enter a date.
	<i>Reference number of incident report</i>	
	<i>Name of the agency you reported the incident to</i>	
	<i>Name of person spoken to (if known)</i>	
	<i>Summary of incident, including the outcome</i>	
	<i>Where did the incident take place?</i>	
	<i>Who was involved in the incident</i>	
	<i>Has anyone else witnessed this?</i>	
	<i>If known, the details and address of the perpetrator, or location of incident</i>	
	<i>What was the outcome or conclusion of the agency's investigation into this report?</i>	
	<i>What feedback did you receive?</i>	

Other information	
How are these incidents affecting you?	
Please provide any other information that you consider relevant to the ASB Case Review	
What outcome are you hoping for?	

Once the application form has been received, a decision will be made on whether this falls within the threshold of an ASB Review.

In the event of any further incident(s) of anti-social behaviour occurring, please call the police non-emergency 101 reporting line. If there is an immediate threat to your personal safety, please call the police on 999.