

Household Emergency Plan

What routes can we take to evacuate our home?

Where will we meet if we have to evacuate our home?

Who will pick up the children from school if I/we are unable to?

Name	Contact Details

Who will look after our pets if I/we are unable to?

Name	Contact Details

Who can we stay with if we are evacuated or cannot stay at home?

Name	Contact Details	Address

Where is the shut off for...

Gas	
Water	
Electricity	

Who are our vulnerable neighbours, friends, and family that we can check on during emergencies and extreme weather? If I/we are vulnerable who will check on us?

Name	Contact Details	Carer details (if applicable)	Address

Insurance Information

Home Insurance Company Name	
Home Insurance Company Phone Number	
Home Insurance Company Email	
Home Insurance Policy Number	
Other	

Emergency and Non-Emergency Phone Numbers

Emergency Services	999
NHS Non-Emergency	111
Police Non-Emergency	101
Power Cut and Electricity Emergencies	105
Affinity Water Emergencies	03453 572 407
Thames Water Sewage Emergencies	0800 316 9800
Floodline	0345 988 1188
Cadent Gas Emergencies	0800 111 999
London Borough of Hillingdon (out of hours line Monday to Friday 5pm – 9am and weekends)	01895 250 111
Doctor’s Surgery	
School	

Information Sources

BBC London Radio	94.9 FM	London Borough of Hillingdon	Twitter: @Hillingdon Website: https://www.hillingdon.gov.uk/ Instagram: @hillingtoncouncil WhatsApp: https://whatsapp.com/channel/0029VaiAstXJUM2UOINUx01c
Capital FM	95.8 FM	MET Office: UK Weather Warnings	https://weather.metoffice.gov.uk/warnings-and-advice/uk-warnings
LBC	97.3 FM	Flood Alerts	https://check-for-flooding.service.gov.uk/alerts-and-warnings?v=map-live&lyr=ts,tw,ta,mv&ext=-8.248793,49.93027,4.294006,55.84093
Metropolitan Police	Twitter: @metpoliceuk Instagram: @metpolice_uk Facebook: https://www.facebook.com/metpoliceuk/	London Fire Brigade Incident Updates	https://www.london-fire.gov.uk/incidents/

A grab-and-go bag is a small emergency kit that's easy to take with you, in case you need to leave right away. It's a good idea to make a grab-and-go bag for your home, workplace, and vehicle. Each member of the household should have their own go bag

Where are our grab-and-go bags Located?

Grab-and-go bag checklist

	Copy of household emergency plan	Important documents, insurance papers and ID	Baby Items (if applicable)
	Long life food/snacks	Torch	Pet Items (If applicable)
	Bottled water	Phone charger	Map
	Prescription medications	Power Bank	Whistle
	Seasonal clothes	First Aid Kit	Pen and notepad
	Wind up/battery powered radio	Personal Toiletries	Spare Keys (car and house)
	Cash in small bills	Blanket	

Other Information

Once completed, print this plan and keep it in your go bags. Also, save it to your mobile phone.