# THE FUTURE OF HAYES TOWN CENTRE ESTATE RESIDENT NEWSLETTER



### We hope you have had a great summer

It was great to hear your feedback at the consultations in July.

The architects have been working through your feedback and have made great progress on the detailed designs for the first phase of new homes and how future phases could look.

We are pleased to announce that the architects and landscape designers will be on the estate in October to meet you, present their latest designs and hear your feedback - see details in the yellow circle above right.

## Supporting residents in the first phase of demolition

The Regeneration Team is continuing to work closely with residents in the first phase of demolition.

During the summer, they have successfully helped eight families find homes that better suit their needs.

If you would like to discuss what the redevelopment means for you and your family, please contact us to book an appointment with the council's team.



#### Resident Engagement Panel

As part of our ongoing engagement with residents, we are in the process of setting up a new representative panel to help steer and inform the process over the coming months and years.

The panel will be representative of the estate in terms of housing tenure, the different demolition phases and demographic.

The Resident Engagement Panel will meet every six weeks and help to steer the ongoing communications and consultation with residents.

We will be inviting residents that have previously expressed an interest in becoming more involved to join the panel. Places on the panel are limited but please do call your independent tenants and leaseholder advisor, Public Voice on 0800 169 8677 if you would like to apply to join.

We will continue to receive feedback and suggestions from all residents on matters important to them.

#### Meet the landscape architects

We are pleased to announce that The Environment Partnership (TEP) have been selected to work with you on the landscape design.

They will be developing ideas for new planting and trees, resident only courtyards, the new streets, the community square and children's play facilities.

TEP are an award-winning company and they are looking forward to listening to your ideas. They will be at the next consultation (details on the front page) so please do pop down and say hello.

#### Regeneration Hub

We are pleased to announce that the refurbishment of the resident room is now complete and we are open to answer questions residents have on the redevelopment.

Opening times are

**10am to 12 noon** and **2pm to 4pm** every **Wednesday** and **Thursday**.

Please book an appointment by calling the team on **01895 556 461**.

You can find the Regeneration Hub on Silverdale Road opposite the ramp up to Western View and the canal

We hope to have new signage very soon to make it easier for residents to find the Regeneration Hub.

### Stay in touch

For the Regeneration Team, please call 01895 556 461 or email HTCredevelopment@hillingdon.gov.uk

If you are a leaseholder, please call Dave Saunders on 07761 757 815.

For independent advice call Public Voice on 0800 169 8677

For general housing management queries please call 01895 250 111.

You can also find out more information about the project at: www.hillingdon. gov.uk/hayes-tc-estate

If you would like to receive this information in another language please contact us.

اگر آپ یہ معلومات کسی دوسری زبان میں حاصل کرنا چاہتے ہیں تو بیں تو بیان یہ معلومات کسی دوسری (بان میں حاصل کرنا چاہتے ہیں تو بر رابطہ کریں. برائے مہربانی ہم سے ٹیلیفون 9320 994 0800 ہر رابطہ کریں ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 0800 994 9323 'ਤੇ ਸੰਪਰਕ ਕਰੋ.

જો તમે આ માહિતી બીજી ભાષામાં પ્રાપ્ત કરવા માંગતા હો, તો કૃપા કરીને અમારો સંપર્ક કરો ટેલિગ્નેન 0800 994 9323

यदि आप यह जानकारी किसी अन्य भाषा में प्राप्त करना चाहते हैं तो कृपया हमसे टेलीफोन 0800 994 9323 पर संपर्क करें

Hadii aad rabto macluumaad dheerad ah, oo habkale loo dhigey fadlan nala soo xidhiidh nambarka 0800 994 9323