

# Hillingdon Safer Neighbourhood Board | MINUTES

Time:	Venue:	Date:
19.30hrs – 21.01hrs	Virtual Meeting: Google Teams	Meeting - 25/05/2021

#### Attendees

- (JH) Jean Hillman Chair
- (PB) Pin Bains Vice Chair
- (Cllr CS) Colleen Sullivan LBH Councillor
- (Cllr RM) Richard Mills LBH Councillor
- (DK) Dan Kennedy Director Planning, Environment, Education & Community Services
- (ZW) Zubin Writer Inspector, Hillingdon Metropolitan Police Service (MPS)
- (JR) Jacqueline Robertson Service Manager, Hillingdon Community Safety
- (SM) Syeda Malik Lay Member
- (LR) Lakhbir Randhawa Children and Young People Services Supervisor
- (CB) Chris Beatty Age Uk
- (CJ) Casey Jones Hillingdon Youth Council
- (DX) Dhillon Brown Hillingdon Youth Council
- (MM) Mario Muir Senior Community Safety & Domestic Abuse Officer

## Early Departures (19:30hrs – 20:30hrs)

- (CJ) Casey Jones Hillingdon Youth Council
- (DX) Dhillon Brown Hillingdon Youth Council

## 1. Welcome

**JH** welcomed everyone to the meeting and sought permission from the attendees to have the meeting recorded, solely for accuracy of the minutes. This was agreed by all. Apologies were then conveyed on behalf Chris Tarr, and Roy Parsons.

## 2. Apologies

- •(CT) Chris Tarr Lay Member
- (RP) Roy Parsons Chair, Hillingdon Neighbourhood Watch (HNW)

## 3. Minutes of last Meeting and matters arising

**JH** referred to the minutes of the previous meeting. The minutes had been shared ahead of the meeting by MM. JH clarified that these minutes were produced from notes, as we did not have a recording to work with.

**CB** shared that she was not recorded as being present at this meeting or the previous one.

**CS** referred to page 8, and the error on **JR** comment 'I'm happy to speak to CS and LR' CS felt that it should have been recorded as CJ as speaking about the Youth Council.

JR confirmed this as correct.

**CS** also commented on page 10 in relation to Councilors Report – 'Hercies' is spelt incorrectly within the minutes.

**MM** also commented in relation to Councillor Sullivan where in the last two sets of minutes, she is recorded as a Lay Member. This needed to be corrected to simply reflect LBH Councillor; MM apologised for the error. **JH** shared with the group that there had been historic discussion about CS being referred to as a Lay member, as opposed to a Councillor. **CS** confirmed that there was an email from the Council confirming that CS would be the LBH Councillor representative and this was shared. **PB** reaffirmed that this point had also been discussed in previous meetings, where this was agreed.

**CB** page 11 – should refer to Chris Beatty when commenting for Age UK as 'She' and not 'He'.

All agreed that, with these corrections, the minutes can be accepted.

## 4. Service Level Agreement/Website report

**JH** confirmed that she had signed the new 2021/2022 SLA and that it had been returned to **MM** to forward to **JR** for signature on behalf of **LBH**.

## 5. Website update:

**MM** was able to confirm that the website is up and running with all previous minutes uploaded. LBH Corporate Communications have been very supportive of the SNB and have reconfigured access buttons making it easier for members of the public to learn about and engage with the SNB. **JH** hoped that this will inspire the residents in the community to join the board.

## 6. Chair's Quarterly Update/Report

In terms of the Chair's quarterly report, the LCP2 Board has had regular meetings, including the meeting with the Commissioner which was reported on a few months ago.

The last meeting was attended by Chief Inspector Stuart Bell, Inspector Owen, and PC Sani Mohammed. Stuart Bell is the driving force behind the Ward Panels and has oversight of all 32 Boroughs.

**JH** confirmed that she had spoken to the Yiewsley SNT and understood that they are receiving new instructions and are expecting the handbook in due course. Clearly the Met are trying to push contacts with Ward Panels, and therein, with the community. Also, JH reported that the Yiewsley, and West Drayton joint ward panel was able to hold a short on-line meeting. It is hoped that contacts will improve, and more people will join the Ward Panel. JH also asked JR for a Ward Panel update.

**JR** was able to confirm that this was very much an active piece of work with ZW (Police) and the individual SNTs. Work has also taken place with Hillingdon Neighborhood Watch (HNW) to increase membership numbers in support of OWL.

**PB** asked about the ward panels, and, in particular, the Brunel ward stating that she was unsure if people were attending? PB hadn't attended since 2019. She has followed up with the PCSO, but there have been no responses. The newsletter is still being received and clearly the priorities haven't changed. However, PB feels it would be great to personally be able to discuss matters.

**PB** was able to confirm that a Manor ward panel meeting had taken place, albeit virtually. This was the same for Yiewsley and West Drayton Ward Panel.

**JH** shared that the Police would be setting a main priority for all wards, under 'Violence' which covers a lot of crimes linked with violence. The wards can individually select two further priorities, and the ward panel framework document once ready, will be made available to the SNTs.

# Police and Counter Scrutiny Panels

**JH** shared that it is hoped this panel will improve 'trust and confidence', drive scrutiny and performance. However, JH is not sure of the civilian membership or the size of the panels. However, it is another level of scrutiny of the Met which is under development, reporting back to the BCU Commanders. JH gave a commitment to follow up on the panels.

**SM** commented that she would like to join one of these panels. She has completed a survey and shared that balance is needed and another level of scrutiny that allows the Police to do their jobs in a way that doesn't impede on necessary performance.

JH believes that the Police are answerable, in a proper way, when it happens.

The Mayors Action Plan (MAP) is not due to come in to force until the Autumn, so we will need to wait and see the implications on the SNB. It is very focused on inner London and will not affect the London Borough of Hillingdon except in relation to finance for the SNB as it is deemed that the major problems are within inner London.

JH gave a commitment to keep the board informed on future developments.

Finally, it was confirmed via email, that Councillor Ian Edwards, Leader of the Council, and Eastcote & East Ruislip wards will be attending the SNB meeting in September 2021.

**JH** asked if there were any comments from the board members in relation to her report, to which there were none, other than it was consistently a very comprehensive report. JH is keen to always update all on LCP2 developments.

## 7. Police Quarterly Reports / Performance

**ZW** Police Partnership Inspector talked about the tabled Hillingdon Safer Neighbourhood Teams Q4 Crime Figures document. There are similarities in trend between the previous three quarters; evidencing decreases overall in crime but increases in the last 2 / 3 months mainly due to the easing of lockdown restrictions and he felt it would be more useful to take questions from the Board.

**JH** commented that it is good idea, stating that overall, the figure that was most of concern was the increase in violence against the person. Why is this?

**ZW** stated that unfortunately, the Met are seeing an increase in this type of crime and domestic violence. It goes to what we spoke of earlier and the current strategic focus of the Met within the ward panels where violence is at the forefront of everything we are doing. We have seen an exponential rise, and this is being combatted by the Violence Suppression Units **(VSU)** and Rapid Response Units **(RRU)**. We have also increased rapid reactions to incidents. We have heavily increased our investment around Safeguarding in Domestic Abuse, which is making progress, slowly but not as fast as we would like it.

JH feels it is the case and asked why this is?

**ZW** felt that it is linked to the easing of lockdown, coupled with the push for people to report if things are not right.

**JH** felt that reporting is key.

**ZW** stated that it is only through reporting the MPS can really understand the full extent of what is happening in communities. They have also seen an exponential rise in public order incidents, not just locally but across the nation, that have led to a rise in violence and violent offences.

**JH** said that it is often a small minority of people who attend these events that are meant to be peaceful and cause problems which end up taking a lot of police time and resources, which is such a shame.

JH also asked for clarity on 'other accepted crime'.

**ZW** clarified that this was a mandated home office metric and was used to cover any crime type that presented but did not fit under a identified header. An example of this could be generalised as Fraud. There is a list on the Home Office website – and different from miscellaneous crimes, as explained on the website under accounting rules.

**JH** finally noted that metrics for drugs had decreased; however, there are still issues locally in West Drayton; the SNT are aware, but they have competing demands so it is difficult to catch perpetrators of drug dealing.

**CS** noted that sexual offences appears to have gone up in Hillingdon East.

**ZW** felt that, again, the rise is in part a positive indicator that residents are happy to report crime now which is good.

**CS** shared that she had received notifications via the OWL website regarding young people being enticed and coerced in local parks and an incident involving a car which was gladly averted.

JH reaffirmed that there will always be these types of problem, but in some neighborhoods the problems are worse, but we need to be mindful of the risks. Now the nights are lighter, it is safer to walk on the streets. People both young and old are conscious of walking on the streets, and, due to lockdown, JH feels that people have become accustomed to staying in. In her own situation, she still gets into the car, as a consequent of lockdown. However hopefully in time things will revert to normal.

# 8. Update on MOPAC Funding

## See Item 13

## 9. Ward Panels

In relation to Ward Panels, this is now an agenda item, but was covered within the Chair's report.

**CS** shared that her ward panel was cancelled without explanation – scheduled for the 30<sup>th</sup> April. There has been no alternate dates offered as yet.

**JH** echoed that her Yiewsley & West Drayton ward panel is also very limited, and there were connectivity problems that resulted in her accessing the event for approximately 20 minutes of a forty-minute meeting. Also, there were no future dates agreed. At least there has been contact developed with Chairs and SNTs, and we just need to hope that going forward, we will be able to meet in person.

**SM** shared that her panel was also poorly attended. In contrast, prior to COVID, these were well attended when meeting physically. Lots of prior engagements.

She acknowledged that some people do struggle with the e-communications and she will

be helping the Chair to increase membership and representation to trial these in Manor. As an example, they will review timings, to ensure the opportunity to maximize engagements is afforded and family friendly to all.

**JH** felt that this is helpful, and it would be good to have a varied membership of all ward panels. **SM** feels it's very hard to get people engaged, but they are trying.

JH acknowdged this, sharing that it is a requirement for the Police and the Board.

**SM** also stated that due to staff /organizational changes, it would be useful if there was a generic email address for ward panel contacts, accessible to all. She has a draft format, and she will check to see if agreeable to share

**PB** echoed this as she has struggled to contact her Chair to no avail.

JH commented that the SNTs should know who the main contacts are.

**SM** stated that within the Brunel ward, the Brunel SNT could be more proactive in this area.

**ZW** said that this statement is incorrect. The Ward Panel Chairs, and the Police SNTs are completely independent of each other. They can assist with contacts, but it is not in the Police remit to instruct or suggest. They are aware of the Brunel Ward Panel situation, and it's the responsibility of the Ward Panel Chairs to contact the Ward Panel members.

It was also collectively agreed and acknowledged by all that the Brunel Ward Panel contact email address is in operation, as there have been contacts on other matters, and it may be a lack of enthusiasm to progress this matter.

JH shared that a way forward may be to co-join Brunel Ward Panel with another as this type of intervention has increased membership numbers in Yiewsley & West Drayton.

**RM** feels that this is a question for further down the line, and I'm not sure how police panels will be operating, and shared that from a Council perspective, next year we will be operating in a different geographical format. Yiewsley will be slightly smaller than it currently is.

**JH** felt this placed the Board in a place of difficulty with coordination.

**MM** commented that he has spoken with the LBH Lead officers for Stronger Communities and for Customer Engagement. Both are happy to support the Board with advice and using their networks to raise awareness around Ward Panels within the community. As we go forward, their input will be critical.

**JH** felt that this is good, as all avenues should be considered to raise awareness. This includes using leaflets, so that people can physically look at something; this will be helpful.

## 10. Hillingdon Neighbourhood Watch OWL Operations/OWL Funding

**MM** shared that the OWL Metrics were received and are very comprehensive. There has also been excellent developmental work undertaken, in collaboration with the community safety team around inter-operability. The focus has been to utilize OWL as a resource, in partnership with our CCTV suite, to add resilience to community safety.

There has been conversation with the West Area Burglary Unit, and NHW with the aim of making best use of the resource to look at addressing localities for burglary spikes. The intervention would seek to use the intelligence, and thereafter undertake targeted preventative work on the neighbouring roads or send targeted messages to those on the OWL network.

NHW/OWL have been integral to Targeted Problem-Solving exercises over the last few months. There has been collaborations between community safety and NHW where there have been drives to increase membership numbers in the wards, we've done exercises in. In April, approximately 50 doors were visited for direct engagement and the work is going well

**JH** shared that she had recently received a notification via NHW in relation to a vehicle offence, and through this medium, the situation was addressed.

**JR** shared that, in the future, a leaflet drop may be undertaken ahead of targeted problemsolving days, and where residents want to have further information on the NHW, they will leave the leaflet on their windows, and then NHW Officers will visit and expand. JR reaffirmed that NHW/OWL is a great tool.

There has also been a lot of work undertaken to increase membership in the South of the borough in a direct attempt to be reflective of the local communities. It has been quite difficult with the pandemic, however subject to restrictions with Covid-19, we aim to do a larger community safety roadshow event in September. This will facilitate displays including NHW/OWL and others.

JH asked if there would be scope to include the SNB. JR replied yes.

**JH** felt this will be great as sometimes when she talks to people about the SNB they still remain unclear as to what it is. It would be good to advertise it and get people involved.

**JR** shared that we can still continue to put leaflets through doors, but direct engagement would be better.

**JH** hoped that by September, we will be able to meet face to face with the easing of COVID-19 restrictions.

**SM** asked where the roadshow will be taking place?

**JR** shared that the roadshow specifics are being developed via Mario and will be held in the South of the borough – in Hayes

**MM** confirmed that the 5<sup>th</sup> September has been earmarked to be held within a school setting (Lake Farm Academy). Facilities are good with good internal and outdoor space. Additionally, with ward panels, the leaflet for OWL/NHW has now been included within the new tenant sign up application packs. This is great, as it allows tenants to read and consider OWL/NHW as a requirement when they take over management of their property.

**JH** felt that this was a great idea and feels that OWL/NHW are very good, and their numbers are increasing.

## **11. Hillingdon Youth Council**

**CJ** introduced himself as the youth council lead for a Knife Crime Project which is being undertaken in partnership with the St Giles Trust. An SOS Trust female member attended a youth council meeting and gave an unnerving witness testimonial in relation to being groomed by a 24year old male linked to County Lines.

She admitted carrying a knife always for her own protection and after hearing her testimony, we as members felt the natural next step for us was to coordinate a Knife Amnesty for both youths and adults to turn in their knifes – no questions asked. As an extension to the amnesty, we also want to create a St Giles Trust poster near the bins suggesting where help can be afforded. St Giles Trust have intervention support including counselling, mentoring and ensure that young people will be safe when they reach out for assistance.

**CJ** also confirmed that LR is having conversations with interested parties that can assist with the planned knife amnesty. CJ wanted to thank Inspector Zubin Writer for his advice and support via an introduction to PC Sarah Chellingworth who will assist with the knife amnesty as well as the Street Doctors Programme. What we need is to contact someone who has coordinated a knife amnesty before, and this is being considered to maximise our efforts before speaking with LB Hillingdon Officials.

**ZW** confirmed that we have held amnesties as part of pan-London operations.

JH felt that this is something that the Police can lead on

**LR** clarified that Sarah Chellingworth will only assist with Street Doctors. We need to have discussions to make sure that this aspiration is viable, and this is why we are having conversations. The young people are very supportive of this aspiration.

**ZW** asked **JR** if the developments with the suppliers of knife bins would be able to share any contacts that have undertaken such activities previously and costings?

JR was able to confirm that LBH have made contact. They can share the name of the

organisation that can help. LBH currently have knife bins across the borough. These are located in Devonshire Lodge Car Park, Eastcote, Pump Lane Car Park, Hayes, and Judge Heath Lane (Barra Hall Circus), Hayes – shopping parade on the pavement next to Vantage Pharmacy.

LBH first emptied in June 2019. There were **400** items; in November 20219 there were **1732 knives**, and then during lockdown there were **2766** knives/weapons recovered for disposal. This may seem a lot, however a lot of these knives were disposed of responsibly and labeled with warmings particularly in Eastcote. JR will be emptying the bins again on the 2<sup>nd</sup> June 2021 with the Waste Services crew and will update at next meeting. **JH** fees that this is good to know, and encouraged LR to liaise with JR around development logistics

**CJ** wants LBH to be a pioneer on this matter, and show that they are making an impact with inclusion, meritocracy, partnership, children first and leadership

**JH** echoed CJ's sentiments, and says that this is what the whole community wants and is glad that the Youth Council is so enthusiastic on leading this attempt to make life better for everyone.

**DB** shared that it was great that the Youth Council members were able to meet in person again and means that we can do more. Virtual productivity can be limiting. We also developed a Domestic Violence video which will be sent out to schools as an education resource, It was created in partnership with Hillingdon Women's Centre. This stemmed from our annual local Hillingdon borough under 18s 'Make your Mark' survey which highlighted respondents concerns around domestic violence. We are working with a Police Officer to deliver Street Doctors. The logistics are being finalised.

**JH** was pleased that Domestic Abuse is being reported by young people as this affords protection. Moreover, violence in the home can often be hidden and the impact lasts throughout older years in life.

JR asked DB if it would be possible that we see the film that was made

**LR** agreed that this can be shared, however it is being reviewed. It is very practical and allows young people to talk about domestic violence; insights from the Women's Centre and support services are available. LR feels that if we can have extended and open conversations, this is a good thing.

**JR** also asked **DB** if, in his opinion, there is enough educational awareness around domestic violence in schools.

**DB** feels that within his school, it has barely been covered. It should be done with Citizenship lessons, but due to curriculum changes, it has been cut back, and this type of issue is not being covered.

JR says that this was a discussion point in an earlier meeting today, and highlighted to

comment documented with the newly ratified Domestic Abuse Bill (29/04/2021)which states that 'Children who are affected by domestic abuse are now deemed to be Victims' and so it is important that we raise awareness of this in schools, at an age appropriate level.

CJ shared that they do talk about domestic abuse at his school.

## **Early Departures**

- **(CJ)** Casey Jones, Hillingdon Youth Council
- (DB) Dhillon Brown, Hillingdon Youth Council

**CB** asked why there were so few knife bins in the borough, and there doesn't seem to be a bin in Uxbridge at all or an adequate distribution?

**JR** confirmed that this is a consideration that is being looked at within the community safety team. LBH has spoken to suppliers and the goal is to have a knife bin in each of the town centres.

**JH** noted that it seems that the bins are mainly in the north of the borough. However, she felt that some are better than none at all. Also, the educational awareness around safe disposal is a good idea.

#### 12. Finance Report

**JR** shared with the group, that the SNB income for 2018/2019 was £20,572. The expenditure was only £3,440 leaving a balance of £17,132. In 2019/2020 the income was £27,200. The expenditure was £21,442 which left a balance of £5,758. If you add £17,132 to £5,758, you get a total of £ £22,890.

If you recall, the SNB was awarded no funding for 2020/21, but as there was a surplus, the Board's expenditure on projected projects was £19,700, leaving a balance of £4,000 – with a £7,190 underspend. Moving forward to 202120/22, we still have two projects that have monies outstanding - £3,000 for the knife crime conference, and, as agreed, £1,000 for Vulnerability No More allowing crime prevention giveaways. With the £5,200 admin costs, our projected spend is £9,200; however, we only have £7,190. This will mean that if we spend as planned, we will have a deficit of £2, 010.24. Personally, subject to the Board's agreement, JR did not feel that there is a need to spend £3,000 on a knife crime conference as we can do this for less cost.

**PB** asked **JR** if the knife crime conference was the one earmarked for West Drayton. **PB**'s feelings were that if it wasn't, and we could get our deposit returned, the conference could be hosted virtually?

JH asked how much in total was in the bank to which JR confirmed that there was £7,190.

**PB** asked what the costs were made up of, and could we make savings?

**JR** shared that this figure was used exact of the previous conference at the Barn where lighting, stage, and other set up costs were applicable. JR feels that if West Drayton is used, this would save costs, as these resources are already in place and therefore the event could be staged for £1,500.

**JH** welcomed this news, particularly as we had not received confirmation from MOPAC that we would be given funding for our submitted/current planned projects going forward. The LPC2 are pushing, but no news. It is expected that Sophie Linden will be reelected and will attend a London Assembly meeting tomorrow which will be looking at Deputy mayoral candidates.

**PB** shared that with these projections, there would still be a financial deficit of £510.

**JR** stated, that if the Board agrees, instead of spending £1,000 on Vulnerability No More resources, we only spend £489.76 and £1500 on knife crime conference, it will balance up.

## **13. MOPAC Funded Project Updates**

JH shared that there was a new project application being submitted called Hawks BMX club. This is a charity, and has received previous funding from Hillingdon. The Hawks BMX club is one of the top riding clubs in the country, and they are seeking three to four hundred pounds for start gates. They have also raised £500 via public funding to support young people. Their application will be sent to MOPAC.

**MM** was able to confirm that the project application had been received, and he has submitted this to MOPAC for consideration.

**JH** also confirmed that Chris Benson (MOPAC) will be relinquishing project developments and a new single point of contact will be established. This will impact on funding updates.

**PB** commented that it was noted that we only received two project report updates, which were under here area of responsibility. It is really pleasing to see the sustained efforts of the YMCA. **PB** is aware that they have attempted to do lots of digital engagements, and this is so pleasing to see. **PB** asked **MM** if West area Boxing Academy had actually commenced, as a consequence of COVID-19?

**MM** shared that West Area Boxing Academy had put everything in place. They had additionally been able to go into the Skills Hub and use the intervention as a planned tool for young people. **MM** said that all of the projects are going well and operating to a degree in spite of COVID-19, supporting our vulnerable you people. Only two of the projects had been mentioned to avoid repetition.

JH hopes that by September, and post the pandemic, we will deliver on greater numbers.

## 14. Membership

**JH** was able to reaffirm that emails had been sent to Mr Yousef, and Victim Support (as the charity is a listed reportee of the Safer Neighbourhood Board). No replies had been received,

## **15. Councillors' Report**

No updates; however, it was highlighted by **RM** that Sadiq Khan has remained Mayor of London, and Sophie Linden is expected to be Deputy Mayor for Policing and Crime, and, as discussed during the election, there are no plans for the sale of the Uxbridge Police Station. **CS** shared that they are waiting to hear from the Safer Neighbourhood Teams about future dates for Street briefings and dates for organized joint patrols. Also, there is a concern with ASB with car damage been carried out in the local wards, but **CS** has asked those affected to report such incidents to the Police. This was also echoed by **JH** as reporting to the Police is critical.

#### 16. Age UK Report

**CB** shared that this has been a busy time for Age UK throughout the pandemic with lots of face to face contacts for advice and guidance around Fassinadge Park locality; also, at Manor Farm. They hope to be having an actual meeting as opposed to a Zoom meeting, but as you can imagine everyone is very busy at the present time.

**JH** also shared that she had been busy, mainly calling clients over the telephone. There have been requests for garden visits – however these are all subject to the weather and Covid restrictions. It is good that people are beginning to venture out.

**CB** felt that it will be hard to persuade people to venture out as they have become institutionalised to stay at home.

**JR** echoed this point stating that it can be a ridiculous effort to come out after such a long time staying in; however, things hopefully will improve.

## 17. AOB

**PB** paid tribute to the work of **MM** and his efforts on the SNB website stating that it looks brilliant. However, returning to **CS**'s point, she is again listed there as a Lay member

**JH** committed to updating all on funding developments, as and when they come in. Also, with the Street Doctors, was this part of the funding? **JR** confirmed that the funds were already allocated for this totaling £3000.

**JH** thanked everyone for attending. Requesting that all remain safe and hoping that when we meet after the summer, we may be able to do so in a committee room!!!!