

Hillingdon Safer Neighbourhood Board | MINUTES

Tuesday 25th September, 2018 7.30pm | Committee Room 5, Civic Centre

Attendees

Philip Green (**PG / Chair**) – Chair
Cllr Richard Mills (**Cllr RM**) - LBH Councillor
Cllr Devi Radia (**Cllr DR**) - LBH Councillor
Chris Head (**CH**) - Lay Member
Jean Hillman (**JH**) - Lay Member
Roy Parsons (**RP**) - Chair of Hillingdon HNW
Thomas Shanahan (**TS**) - Youth Council
Mike Crane (**MC**) - Uxbridge Bid Forward
Chris Beaty (**CB**) - Age UK
Beate Felinezak (**BF**) - Victim Support

Guests

Superintendent Ricky Kandhola (**SRK**)- West Sector BCU, Metropolitan Police Service
Dan Kennedy (**DK**) - Deputy Director Housing, Environment, Education, Health & Wellbeing - Residents Services, London Borough of Hillingdon
Jacqueline Robertson (**JR**) - Service Manager, Community Safety, Domestic Abuse & Engagement, LBH
Mario Muir (**MM**) - Senior Community Safety & Domestic Abuse Officer
Vicki Dunne (**VD**) - Community Safety Engagement Officer - Minutes

Apologies

Inspector Rob Bryan (**IRB**) - Hillingdon, Metropolitan Police Service
Pin Bains (**PB**) - Lay Member
Kirsty Longland (**KL**) - Victim Support
Thomas Shanahan (**TS**) - Youth Council
Tracy Howard (**TH**) - Children & Young People's Service London Borough of Hillingdon

1. Welcome, apologies, previous minutes & matters arising

Meeting commenced 19:31 hours

PG welcomed attendees. Apologies noted.

Previous minutes

Safer Neighbourhood Board (SNB) minutes agreed as accurate.

Matters arising - updates on actions:

JR - Advised that the next Multi-Agency Partnership day is on 12th October 2018 in Ruislip.

Chairman - Would like members of the SNB group to become involved in partnership days where possible.

Cllr Mills - Would like advance dates to be shared with SNB on a rolling basis to enable attendance.

SRK - Acknowledged the need for regular statistical police updates on performance in advance of SNB meetings.

DK - Advised that Transport for London would need to make a business case for the speeding issues in Northwood.

DK - LBH Transport team are checking the street lamp columns with road signs identifying Neighbourhood Watch. To follow up with RP outside the meeting.
VD & TS - Have not had the opportunity to meet regarding the online survey.
BF - Victim support to provide information when staff member returns.

Action Items	Responsible	Due
Provide dates of Multi-Agency Partnership meetings	JR	Next SNB
Provide regular police feedback including abstraction figures, statistic and performance	SRK	1 week prior to SNB
Provide update on signage for Hillingdon Neighbourhood Watch	DK	Next SNB

2. Chairman's Report (sent in advance)

Chairman - Asked for any comments. Five replies received from ward panel meetings, and in his view more people are connecting with the chair of SNB than the police. Issues highlighted:

- People feel they have lost connection from the ward panel to sergeants
- Community relationships struggling as a result of sergeants workloads
- Variations in OWL connections
- Lack of police feedback following an incident or report, public feel let down
- No visibility of police at ward panel meetings
- Police figures requested and not provided
- Police did not attend West Drayton May fair, as a result crime increased (theft) and West Drayton ward do not wish to hold a further event
- Chair queried calibre of Dedicated Ward Officers in post
- Utilise Hillingdon People magazine to increase awareness of CCTV programme

DK - Stated page 3 CCTV / Council is paying 1.65 million to deliver an accelerated up grade with full support of the cabinet (22/08/2018). To include town centres and control centre of civic centre by October 2018. Fray's river CCTV being improved. Utilising Hillingdon People magazine to promote awareness of CCTV would be subject to member's approval.

RP - Requested a list of the council's programme with CCTV. DK advised that the council website lists fixed cameras in the borough, and considerations regarding data protection / GDPR.

JH - Stated that the Dedicated Ward Officers (DWO's) had been approached for involvement but were unable to support the event as they did not have enough staff. The police stated (May '18 SNB) there would be more police in Hillingdon. Also concerns noted regarding feedback from individual officers. More reassurance required in light of comments made by the police regarding a lack of resources. DWO's moved from West Drayton to Uxbridge recently.

Cllr Mills - Discussed the public face of the police and their role to reflect reassurance and confidence when concerns by the public are raised. Feedback such as 'we do not have the resources' does not improve public confidence or foster positive relationships.

SRK - Requested further information relating to officers and that he will follow up to make sure the police are more responsive. To ensure occasional attendance from sergeants to ward panel meetings. To provide more information from the police prior to SNB meetings. Discussed recent events in Uxbridge warranting police to be moved temporarily to Uxbridge. Resources are currently being looked at. Moving officers (DWO's), in hand alongside training needs identified.

Action Items	Responsible	Due
Police feedback required regarding DWO and Sergeants attending future ward panel meetings	SRK	SNB meeting

3. Police Performance | (Crime Report / Operational Changes / Statistical Updates)

SRK - Apologised on behalf of BCU Commander, who was not able to attend SNB meeting, and for the lack of police feedback. Information will be shared within two weeks of this SNB meeting. No analysts, police will provide analytical feedback as part of their role. Keen to ensure Hillingdon has information required and representation. SRK will attend all meetings providing information for Hillingdon as requested. Development of product is now in place. Acknowledgement that more detail is required from the police to provide to SNB on:

- Statistics, crime types, trends
- Drill down to wards to enable increased knowledge of which crimes occur in which wards
- Stop and search figures
- Police abstraction figures
- Knife crime incidents
- Domestic abuse

Feedback:

- Police changes - collectively three boroughs are now managed
- Basic Command Unit (BCU) can flex assets to meet the needs of the community particularly following critical incidents (Sited recent 7 day reassurance plan in West Drayton following a stabbing incident and murder in Hayes). More cohesion with policing issues such as county lines
- Snap shot overview that Hillingdon is doing well compared to other areas within new BCU
- Uplift in staffing for Hillingdon since BCU for core functions (999 calls / response). Percentile increase 84%. Response vehicle at Ruislip helping to respond to calls
- Good reductions in crime for West Ruislip, Hillingdon East, Northwood, Brunel, Cavendish, Northwood Hills, and Manor
- South of the borough, Hayes and West Drayton **68% offending**. Partnership teams working and enabling reductions. Continuous plan in line with MOPAC / BCU agenda for the next 3 - 5 years
- Youth issues in Harrow and Northolt bordering Hillingdon, is a priority for BCU with cross border resources to manage Northolt knife crime. Strategy on knife crime include knife arches, youth engagement outside schools, partnership action days and more engagement / diversion
- Crime increase in catalytic converters, car thefts (cars left with day tickets), mobile phones, sporadically across the wards. Police follow up if forensic or CCTV available - asset deficient
- More resources now placed in robbery, violent crime, domestic abuse and safeguarding
- **Acknowledgement of new generation of police who will take up their training**. Knowledge base to be addressed and look at pressures on sergeants within the organisation
- Neighbourhood policing review - ward meetings are essential business and sergeants need to attend at least one or two meetings with early knowledge of concerns. Police wish to improve relationships with the public and continue to work with SNB to improve
- More visibility required by the public, business with community reassurance to overcome perceptions
- Less displacement of officers at present, more proactive work in situ
- Good cross boarder relationships with Ealing, Hounslow, Brent, Harrow, Thames and Surrey
- Autumn nights and preventative policing discussed to manage ASB, robbery; burglary operations such as MetTrace products. Police will change shifts to work later in the evenings (14:00 hours to Midnight or 02:00 hours) given events e.g. Diwali, Bonfire, Halloween

Chair - Requested monthly reporting of information to enable better communication at ward panel meetings with up to date information. Figures / information will allow ward panels greater clarity.

CLlr Mills - Advised SNB are critical friends of the police and that the figures are encouraging. Requested

clarity (actual numbers) on vehicle crime, burglary, and theft with ward breakdowns. Alongside an article (prevention piece) for OWL.

Cllr Radia - Raised concerns regarding the drugs in West Ruislip, County lines, and children becoming involved regardless of socioeconomic status. Suggested drugs are deemed as fashionable and underline crime related offences.

SRK - Advised on issues around the use of cannabis, spice, meths, nitrous oxide. Positive steps are being taken to get individuals off of drugs. The police are working with partners including third sector, NHS and voluntary organisations to address individual need when arrested. Support with drug referrals to agencies; Rehabilitation programmes and choices are promoted for the person arrested at custody stage particularly if vulnerable or juvenile. Assistance is put in place from engagement with 'first time parents' (first time contact with police), to managing risk to prevent escalation or more serious issues such as loss to life. Significant results within safeguarding in the West Area, with improving choices and identifying vulnerable people who are at risk of county lines given the cash incentives etc. Working closely with schools, looking at offending patterns by focusing on strategies such as 'Your Life You Choose' programmes. Enforcement by proactive teams which include covert partnership occurs in key areas i.e. large quantities of drugs.

Chair - Queried what SNB can do to give messages to the community, and the lack of confidence the community has when placing calls or emails to the police.

SRK - Discussed the perception around drugs and public order, sniffer dogs that search for drugs. A search regime to tackle gangs employing people to carry knives or carries out crime is in place nationally. Locally, more work is being done with people such as presentations to community or business groups. Raising awareness of choices; Arrested, Prison, injury or dead.

Cllr Mills - Requested information on the timings and responses to 999 calls and queried the impact of the BCU on response times.

SRK - Hillingdon now has extra staff to respond to calls.

Action Items	Responsible	Due
Analytical feedback to be provided on a rolling program.	SRK	Ongoing
Speak to Inspector Rob Bryan regarding Dedicated Ward Officers	SRK	Next SNB
Prevention article for OWL required	SRK	Next SNB
Information required regarding response times to 999 calls	SRK	Next SNB

4. SNB Project Submission - Update (MM)

MM - Presented a report on 'Engaging Ears, Eyes and Excellence' to schools:

1620 young people received targeted messages. This equates to 24 learner establishments accessed borough wide; comprising of 2 cohorts of 30 learners approximately. Project report submitted to MOPAC as requested in order to secure 2018/19 financial commitment. The project has been successful on many levels as it has allowed opportunities to shape the cognitive beliefs of young people within the borough; whilst at the same time work with providers who have demonstrated a real commitment to community safety, community betterment and cohesion. The report outlined the delivery model used to achieve engagement; the outputs and broader outcomes hoped for by both teachers and providers alike. It also picked up concerns from head teachers specific to young people becoming more explicit in their sexual awareness and avenues for exploitation and abuse. Schools liked the alignment that Engaging Ears, Eyes and Excellence had developed with the school curriculum. Linked to this from a community safety perspective it also demonstrates alignment to all of the MOPAC local borough crime priorities. Captured within the report are specific examples of feedback from learners post engagement with providers. Transitioning through to the latter stages of the 2017/18 MOPAC funded programme, activities continue

at pace with the recommencement of a new academic year. Providers; Prison Me No Way, Aik Saath and Just Enough, are set to deliver in schools borough wide.

- The Douay Martyrs Roman Catholic - Prison Me No Way
- Charville Academy School - Prison Me No Way
- Glebe Primary School - Aik Saath
- Rosedale Primary School - Aik Saath
- Hermitage School - Just Enough
- St Mathews Church of England Primary School - Just Enough
- Cowley St Lawrence - Prison Me No Way
- Park Academy - Prison Me No Way

Chair - Thanked the Community Safety Team for all the hard work and continued support with the project. **YMCA Hayes has received £5000 from Hillingdon Community Trust for diversionary sessions.** Harefield Academy Schools Officer to receive £1500 for football programme.....

Action Items	Responsible	Due

5. Update White Ribbon (JR)

JR - Reported White Ribbon is an international event highlighting domestic abuse. Event will take place on 22 November 2018 in the Middlesex Suite. All board members welcome to attend. The programme will introduce the Hillingdon Domestic Abuse Strategy. The event will include themes around perpetrators and management. Her Honour Judge Kaly Kaul QC will deliver key note speech, Dr Ciaran O'Keefe will deliver the psychology of the DA perpetrator, Global Academy School will present a piece on abusive teenage relationships. Event commences at 09:00 until 14:30 hours which includes a networking lunch for delegates.

Chair - Reiterated the date and invited all members to attend.

JR - Advised there will be a Victim Survivor lunch on Saturday 24th November 2018 which is a celebration for victims of abuse moving forward. Nominations required for attendance. Last year this event was attended by 118 guests.

Action Items	Responsible	Due
Invite to White Ribbon Event 22/11/18 Middlesex Suite	All	22/11/18

6. Community Safety Conference (SNB Chairman)

Chair - Discussed holding a public event and requested input from members. Chair unable to support this event without help. Help required delivering the event and ideas or suggestions required.

Cllr Mills - Explored what the group need to deliver this event as offline it does not happen. Dates suggested towards the end of February '19 in Hayes possibly Botwell Lane Church, or Global Academy School. Also questioned what other services are doing.

DK - Would like the event held earlier as the Community Safety team can help. The conference needs to be owned by the board, with practical times and location of the venue considered.

MK - Suggested a Saturday with a lunch, from 09:30 to 12:00 hours with a break for exhibitions.

Cllr Mills - Discussed Street Champions being involved and suggested that an even be held for the Street Champions to gauge interest and residents could be invited too. Request for an all party SNB agreement by email.

Chair - Vision of the event to include a market place with information stalls and stage presentations, with

mobile microphones to discuss topics of concern. Concerned regarding time of year as cold weather could lead to poor attendance.

DK - Advised that SHP date is March 2019, the event would need to be held earlier in February to account for time required to draw up crime statistics from ward panel, SNB, and resident's feedback.

Group - Consideration for event - Saturday 23 February 2019.

Action Items	Responsible	Due
Date for consideration Saturday 23 rd February 2019	All	Next SNB

7. Hillingdon Neighbourhood Watch (RP)

RP - Provided an overview of report.

Cllr Mills - Requested more information of potential recipients based on the number of people in each ward. Exploration of figures and uptake of OWL. Disparity between the North and South of the borough for uptake.

RP - Difficult to ascertain given OWL is postcode driven. Links between MetTrace and HNW. Ickenham has tremendous coverage. Northwood Hills increasing.

CH - Has signed up a number of new members.

SRK - Will email with details of OWL uptake figures.

Action Items	Responsible	Due
OWL uptake figures to be emailed to SNB.	SRK	ASAP

8. OWL Update (Police / HNW)

SRK - MetTrace is being pushed by the police. There have been email issues. Police to administer OWL. Hillingdon has a very positive uptake.

RP - Lots of houses, streets have been targeted with over 100 hours per week being provided by volunteers. Struggling to pay for publishing of leaflets. RP has been in communication with JR to promote A4 leaflets to buildings, places and would like to know when it will happen.

Chair - Requested RP provide a pdf of the right version of OWL and forward to as many people, ward panel chairs, organisations, groups, resident associations and SNB members to disseminate widely.

Chair - Discussed OWL in general and felt it is not creating a buzz or vibe and wondered what could be done to further elevate OWL

RP - OWL is providing worthwhile messages and is relatively new. Trading Standards are engaging well with OWL, very positive relationships. OWL is in its infancy but is already proving a useful tool for doorstep fraud by social media site. Good relationships with Hillingdon East and Dog Trust.

SRK - Inspector Rob Bryan is the Single Point of Contact (SPOC) for BCU

JH & RP - Discussed 'RING' extension. CCTV via mobile phone which connects to cloud to enable access to home observations when away from the premises.

SRK - Unable to comment on this type of surveillance.

Action Items	Responsible	Due
Latest version of OWL via Pdf to be sent to out to all	RP	ASAP

9. AGE UK (CB)

CB - Reported that AGE UK was not in a good financial position two years ago. Better this year as they have amalgamated with Harrow and Brent. Areas have been broadened, now coterminous with CCG, Health. Not so coterminous with the Police and would like better relationships with them. Highlighted 'money grooming' which has been reported to the local authorities. Individuals often do not wish to

report incidents due to their relationship with the perpetrator. AGE UK to have an event before the end of March 2019.

Action Items	Responsible	Due

10. Victim Support (BF)

BF - Unable to provide a report for this meeting, as the officer is on leave. Will forward as soon as possible.

Victim support is anticipating changes in structure with impending review.

MM - Victim Support have been proactive with supporting both Multi - Agency Partnership events. Kirsty Longland has been proactive with support and has fostered good relationships with various agencies within the partnership team.

Action Items	Responsible	Due
Feedback on services report	BF	ASAP

11. Youth Council

Chair - TS unable to attend meeting, update provided. TS visited the Houses of Parliament to talk to Vicky Foxcroft about Youth Violence Commission report. He has also completed a Knife Crime report and is awaiting sign off. TS would like engage a Youth Forum regarding Youth Violence Commission report. TS hoping to share the survey with schools after 10/10/18.

Action Items	Responsible	Due
Youth Violence Commission & Knife Crime report	TS	Ongoing

12. AOB

Chair - Invitation to all SNB members by MOPAC 8/10/2018 for Neighbourhood Watch at Mayors Office 9/10/18 - ??

Next SNB meeting is on 27 November 2018. Chair unable to attend. JH to chair meeting.

Action Items	Responsible	Due
Chair to forward relevant documentation to JH prior to SNB	Chair	Prior SNB

13. Date of Next Meetings

27 November Committee Room 4 at 19:30 hours

Action Items	Responsible	Due
To confirm dates of next meetings	VD	Ongoing

Meeting Ended: 21 : 55 hours

**Next SNB Meeting : 27th November 2018 at 19:30 hours
Committee Room 4**