

Hillingdon Safer Neighbourhood Board | MINUTES

Tuesday 27th February, 2018 7.30pm | Committee Room 4, Civic Centre

Attendees

Philip Green **(PG)** – Acting Chair
Cllr Richard Mills **(Cllr RM)** - LBH Councillor
Cllr John Riley **(Cllr JR)** - LBH Councillor
Chris Head **(CH)** - Lay Member
Pin Bains **(PB)** - Lay Member
Jean Hillman **(JH)** - Lay Member
Roy Parsons **(RP)** - Chair of Hillingdon HNW
Mike Crane **(MC)** - Uxbridge Forward Bid
Kirsty Longland **(KL)** - Victim Support

Guests

Chief Superintendent Colin Wingrove
Metropolitan Police Service
Dan Kennedy
London Borough of Hillingdon
Jacqueline Robertson
London Borough of Hillingdon
Mario Muir
London Borough of Hillingdon
Vicki Dunne
London Borough of Hillingdon

Apologies

Thomas Shanahan **(TS)** - Youth Council
Najma Yuses **(NY)** - Youth Council
Chris Beaty **(CB)** - Age UK

1. Welcome, apologies, previous minutes & matters arising

PG welcomed attendees.

Apologies noted.

Thomas Shanahan **(TS)** - Youth Council
Najima Yusef **(NY)** - Youth Council
Chris Beaty **(CB)** - Age UK

Welcome

PG - Welcomed **KL** from Victim Support. Lynette Bridger will no longer attend on behalf of Hillingdon Neighbourhood Watch (HNW). **PG** gave thanks and appreciation for all her work and support received. **RP** will continue to attend.

Previous minutes

Safer Neighbourhood Board (SNB) agreed minutes as accurate.

Matters arising - updates on actions:

Cllr RM - mainly talking to other **members about historic involvements.**

Talking to other council members regarding ward panel meetings. Frequency and attendance discussed, with the need to raise awareness and profile of Safer Neighbourhood Board (SNB). **Cllr RM** will raise

awareness in paper communications after May providing generic comments regarding future ward panel meetings. Desire to build a pool of resources creating strength and resilience of future ward panel meetings within the community. Aim to increase information sharing.

PG Provided feedback from Youth Council - Thomas Shanahan. Questionnaire to be considered and conducted. Feedback was also given on visits to recent ward panel meetings. It was noted there was little knowledge of OWL and SNB amongst those persons who were in attendance?

JR Discussed Partnership Day in Yeading. There was input from colleagues within LBH Enforcement & Education teams exploring concerns of local residents. Additionally, Trading Standards, Fire Brigade, Community Payback Services and local business via Tesco's who hosted an information hub at Glencoe Road -Hayes in January. This allowed residents to raise concerns, which were fed back to the council.

DK Reported one negative story on the area was highlighted by local and national press.

CW Explained issues are being resolved. Joint partnership event considered a success despite negative press comment. Good comments from residents received online following press release. Endorsed by Cllr RM.

DK - Acknowledged the need to be proactive and also to respond to community concerns.

PG Suggested proactive forward planning with future partnership days with time to ensure awareness of event for SNB members to attend.

DK Acknowledged positive partnership days and provided feedback on engaging other services including the work of waste carriers, vehicle inspections and Immigration Services. It was also acknowledged that these issues matter to residents as an effective support for community deterrence. More partnership days to follow moving around the borough targeting hotspots.

PB Not aware of next Ward Panel meetings in Brunel Ward? Cllr RM provided cycle of applicable dates.

Action Items	Responsible	Due
C.W - Ward panel priorities are being circulated. It does not show when next meetings are to be held. To be provided.	CW	Continuous: updates at SNB meetings.
PB - Requested information on further partnership dates.	JR	Ongoing: updates at SNB meetings.
Cllr RM will keep in contact with PB regarding dates of Ward Panel meetings	PB	Before next meeting

2. Terms of reference / SNB Linked Matters

PG Hoped everyone had read documents. No significant responses or complaints. Members happy with presented Draft Terms of Reference.

PG - requested a show of hand for new 'Terms of Reference'. **Those in favour - 7 were unanimous.**

PG emphasised flexibility of the terms of reference and about board membership terms. A discussion with Cllr's noted regarding present terms.

Cllr R M advised 4 years was to tie in with local elections

Cllr J R advised chief whip allocates who goes where and determines which board following consultation with individuals.

PG Felt it is not necessary to stand down if an interest or commitment is still shown in a role?

DK requested a further show of hands in favour of nominated chair

Cllr J R Nominated chairperson going forward would be PG. Agreed by attendees.

PG Thanked everyone and raised awareness of the amount of work completed regarding SNB. Members requested to consider helping and supporting chair. Chair attends numerous meetings in relation to SNB.

PG would like the board expanded and for members to lead/act up when PG might not be available to chair or attend alternative meetings. PG is keen to make the board more responsive.

PG raised awareness of XH Hillingdon Police Service becoming part of broader Tri Borough Policing arrangements. He is keen to ensure that the SNB are not left behind. PG will meet with other Tri Borough SNB chairs to discuss concerns regarding the future of SNB and changes. This includes junior officers attending in the stead of the senior rank officers we currently have.

CW Reassured SNB that this would not be the case. Should be BC Paul Martin or senior team

Cllr RM Queried how other Tri Borough SNB's function i.e. individual SNB with respective council

PG Hillingdon would have its own communication mediums within any developing SNB framework.

CW - Pathfinder is set one per borough. At present Havering, Redbridge, Barking and Dagenham still have individual SNB's. BCU will go to some meetings. Most senior person attends.

Cllr JR Queried MOPAC agenda going forward in terms of SNB developments?

CW Feedback SNB still live and currently no changes.

Action Items	Responsible	Due
CW to provide SNB with information that can be shared publicly	CW	Ongoing

3. Chairman's Report (sent in advance)

Hillingdon Safer Neighbourhood Board Chairman Report: February 2018

Since our last meeting I have attended the following meetings.

Ward Chairs North sector Cluster meeting: 15 January 2018

Insp Rob Bryan led the meeting explaining the changes for policing for the wards as we approach the Tri Borough structure. He also gave me an opportunity to remind all Chairs what the SNB is and what we do. Surprisingly a few had no idea at all that we exist and most have only a fleeting knowledge of our work. I had felt this would be the case and we need to improve our efforts to ensure conversations are happening at all ward levels and with the relevant local police.

Meeting at Hayes Labour Party hall. 19 January 2018

I was invited by a Community leader to attend a meeting involving the local Somali leaders, local police, and other interested parties. The community is concerned about the high number of younger Somalia's now involved with drugs and gangs and wanted to find solutions. MP John McDonnell attended, as did 2 Labour Councillors. There seems to be some division even within the community about the situation and how to resolve it and I was rather underwhelmed by the decisions moving forward. I did feel the police are handling the situation with some consideration but also tried to focus the problems back towards the community and offenders themselves. I felt the police were being asked to provide miracles where none exist. A decision was taken to write to Hillingdon council. I have not seen the letter nor any reply. No minutes were provided.

From the office of John McDonnell MP the following reply to a recent chaser.

"We have approached the council to request that the relevant officers attend a meeting with the community representatives to look at a holistic approach to this.

We will update everyone once we have secured a date to meet. "

21 February 2018: Met with Acting Borough Commander Colin Wingrove

Most of our meeting covered the new BCU structures and the various roles of current staff. No doubt Colin will update us all at the meeting as to his exact role. I have attached the recent email Colin sent about the

BCU in case you didn't receive it.

21 February 2018: LCP2 meeting at New Scotland Yard

LCP2 is the London wide grouping of SNB Chairs/ representatives. Met with Deputy Assistant Commissioner Mark Simmons to discuss the new BCU structures and the lessons learnt from the initial Pathfinder boroughs. The majority of the discussion enabled questions to be asked and the answers were mainly well known. Hillingdon will sit in the West Sector together with Hounslow and Ealing and be the next BCU to be implemented. Starts 19 March and implementation last approx. 6 months although June has been mentioned. Everything needs to be in place before the structure will go live and these in particular include safeguarding across the boroughs.

SNBs will be part of the process in terms of communicating with residents as well as setting priorities and ensuring best practices.

- 101 still not operating as required and over 200 vacancies exist.
- Disconnect between residents who are on social media and those not. Plus the development of social media communication compared to actual use. It's suggested that local ward panels, SNBs etc. help to get messages to the public but no money to help.
- Particular issue with connecting to non-English speaking and disabled residents.
- Online traffic incident reporting questioned but MS says it's easy.
- Neighbourhood Watch considered important.
- Not all function on newly distributed tablets for police are functioning or have the required apps.
- Not enough vehicles to cover all requirements. To ask Hillingdon council how we stand.
- Officer numbers anticipated down to 27,500 by 2021 but more efficient working.

26th February: Hayes Town Business Forum

I was invited by David Borough to attend and update on the SNB and here any issues. Update at meeting. Hayes Town Business meetings - first time they have met within 3 years. Waited for 3 years waited for replies. P.C. Emma Reed commended for working really hard with local community

London Borough of Hillingdon

Met with Hillingdon CEO Fran Beasley and Dan Kennedy (Deputy Director Housing, Environment, Education, Health & Wellbeing Residents Services) twice relating to the Terms of Reference and Service Level agreements. I thank them for their advice and time.

Community Projects with MOPAC funding.

Lots of communication with MOPAC and Jacquie Robertson (Service Manager, Community Safety Team) at Hillingdon council relating to the new projects we needed to submit to ensure that local community projects could be implemented and funded in time. Thanks to Jacquie and her team. See agenda item.

Tri Borough - BCU

I have connected with our new colleagues at Ealing and Hounslow boroughs and we have arranged to meet early March with the new BCU Neighbourhood bosses.

The new Superintendent for Neighbourhoods across the whole BCU will be Raj Kohli, who currently works in Hounslow. There will be just one Chief Inspector covering the whole BCU for Neighbourhoods, Chief

Inspector Ricky Kandohla who currently works at Acton.

Action Items	Responsible	Due
Community Safety Team to update on MOPAC School Project at next meeting	JR	May 18

4. Police Performance | (Crime Report / Operational Changes)

CW presented up to date crime performance in Hillingdon. Key points:

- **Burglary Feedback - (last 6 months)**
 - Month on month reduction. Best in London
 - Good results with offenders - following targeted action on individual/groups at end of last year
 - January - 45 less burglaries -20 % reduction
 - Feb - last 3 weeks reduction every single week
 - Proactive Policing targeting burglary
 - Reduction in offending - 2 %
- **Robbery Feedback**
 - Not as positive - 74 more offences this year (as time last year).
 - Hotspot - Hayes - increase over last year
 - Actions in South of Borough - commercial burglary and involving knives
 - One person was responsible for 9 offences and arrested.
 - Increase in Ruislip - 9 offences over a two week period
 - Public response increased via mail & emails as a result
 - North of borough decreased over last 12 months
 - Fear of crime is magnified however perception is being managed
 - Cold stats peaks and troughs - often due to individual offenders affecting/spiking figures.
 - Police providing patrols and work around transport hubs
 - Long term trends, activities over a year - is downwards
 - More work around partnership solutions including London Fire Brigade, Drug and Alcohol Teams to divert offenders from crime
- **Anti Social Behaviour (ASB)**
 - Neighbourhood teams working hard to ensure residents safety
 - More partnership working in communities with local authorities
 - ASB overarching priority - reduced by 6%
 - Highest use of ASB legislation for criminal offences - securing results
 - Crime Reduction Multi Agency Risk Assessment Conference (CR MARAC) helping to reduce offending by looking at areas of vulnerability to resolve ongoing issues with positive outcomes
 - Drugs, noise nuisance being targeted with ASB teams from the Council
 - Identifying local ward issues and keeping momentum to reduce impact
 - Utilizing public protection orders

CW Addressed crimes defined as a 'knife crime' - half of robberies have a knife crime element attached to it, reflecting current recording methods used by the police. Intimating a knife crime to hand over money is still recorded as a knife element crime, hence figures are not truly reflective as capture all elements and

thus impact high on community. Feedback regarding an offender recently released from prison as a peak offender daily. Offender arrested by the Police one week later. Identified for over 100 offences until caught. Feedback regarding 'car meets' - Lombardy retail park, Cowley Mill Road and ASB.

Empathised regarding tragic accident at Shepiston Lane Hayes.

CW - Burglary - high impact crime - if you take focus off it - criminal return to area hence need to fine tune areas and spot - Constant pressure and vigilance required.

Action :Police need to work with Business and council to review road humps and speeds

Structural changes / BCU

- CW - provided information on key dates
- BCU Ealing / Hounslow / Hillingdon live on 6th June 2018 - currently working towards this
- Paul Martin will become the BCU for merged boroughs
- 19th March 2018 - CW handover to leadership person for XH Hillingdon BCU
- All future operational responsibilities will be led by Paul Martin
- CW will be Deputy BCU - Operational Commander
- 5 Superintendents with role definitions around Neighbourhood Policing (proactive/responsive policing).
- BCU commander is responsible
- Hillingdon transition will be smooth as go-to person will still be CW as deputy BCU Commander
- All contact lists and other areas such as Hounslow / Ealing / will remain
- Superintendent Raj Kohli - would have DWO / Schools / Local Priority settings/ and link into 3 sector inspectors for neighbouring policing
- CW can attend future SNB meetings if required
- It is important that local people do not suffer a detriment with service transition.
- Public confidence has improved (anecdotally)
- To ensure no dilution of local knowledge by keeping things stable

General concerns raised:

JH - Wondered why crime figures were high in West Drayton and Pinkwell wards?

CW Offender comes out of prison - and offends again. Peak offender all day long - Hit for a week and then picked up by Police. Identified last March over 100 offences until caught which affects figures. Burglary is a high impact crime - if you take focus of it - criminals return to an area hence the need to fine tune areas and monitor trends. Constant pressure and vigilance required by Police.

CH Advised of car related criminality 2 to 3 times a week. CCTV film footage captures events on a regular basis and it is felt that perpetrators of these acquisitive crimes progress to bigger crimes.

CW Vehicle theft is high as quick. Police are Identifying who high harm offenders are. These are deemed 'Multitask offenders' who exploit areas with poor surveillance for benefits or alternatively move away from higher risk criminality to lower crimes.

CH believes offenders are getting away with it even when CCTV provided. Need for night patrols

CW Local intelligence and teams doing night shifts as opposed to seeing day patrols might not be the best use of resources?

PG Suggested CH discusses with Police locally and if not happy liaises with CW about individual cases.

PG 14 out of 23 borough Ward panels are worried about burglaries

CH All people are worried

PG Advised let ward panels know if other areas of criminality need to be addressed

Cllr J R Burglary and sexual offences are also high harm crimes.

Cllr RM Burglary in every ward - they will be at top of lists

PG - wants other ideas
Cllr R Mills - Smart Water distribution - if not raised they would not get assistance
CW - Burglary - high impact crime - if you take focus of it - criminals return to area hence need to fine tune areas and spot. Constant pressure and vigilance required by Police and community

Action Items	Responsible	Due
Hillingdon Neighbourhood Watch requested list of names of incoming Tri-borough Single Points of Contacts (SPoCs)	CW	To follow
Police need to work with Business and council to review road humps and speeds	CW	To follow

5. MOPAC - Request for LB Hillingdon (Dan Kennedy)

MOPAC Request (DK) - (REDUCE BURGLARY / REDUCE VIOLENCE /REDUCE ROBBERY / REDUCE VAWG)

The Mayor's Office for Policing Crime (MOPAC) contacted DK - suggesting replacing our current burglary focused metric. Consideration to replace it with Moped crime. In 2018/19 Robbery, Burglary and Theft from Motor Vehicles has been part of a London wide focus - hence all boroughs have to consider the latest MOPAC information.

Cllr R M - If fed back to residents at ward panels it might cause concern

Cllr J R Consider and decide as a group if we wish to continue managing our own locally agreed borough wide high harm/impact crime types.

PG Not happy with sheet and current ward panel meeting - Discussed Northwood Ward and the decision not to put burglary - as other priorities such as youth engagement

PG asked for all to review every 3 months - Last quarter up to 5th Feb

PB- Would wish for burglary

PG Requested an update with DK as information not up to date

CW Concentrate on harassment last year's local prior

CW

- Vehicle crime is up by 75%
- Offences linked to CSE / VAWG / Vulnerability due to domestic homicides
- Vehicle crime / Burglary crime is similar numbers
- Vehicle crime reduced over last 5 years; ownership / technology have impacted
- Offender crime types changing from high risk to low risk
- How crime is reported usually the day after or night after over the phone
- People want crime ref no / difficult to catch
- Burglary victims receive get a scene of crimes officer/additional responses/staff inclusions.
- CW would support retaining Robbery and Burglary

PG Reiterated ASB / Knife crime / Hate crime

Cllr CM - Borough commander knows what is happening at the local level - advantage of local knowledge.

DK - What happens locally such as burglary with ward panels maintains impact on individuals for longer. Suggested keeping burglary and robbery in agreement as a local priority. Robbery is always individuals.

DK Discussed Safer Hillingdon Plan

6. Revised SNB project submission

Conveyed on behalf of Community Safety Team:

Background: The Mayor's Office for Policing & Crime (MOPAC) placed a requirement upon us to submit an application in respect of monies, specific for London Borough of Hillingdon totalling £23,581. This was met via our Chairperson - London Borough of Hillingdon Safer Neighbourhood Board Member, Mr Phillip Green.

A recent Domestic Homicide Review highlighted the importance of raising awareness / understanding of coercive control. The developing Hillingdon Violence Against Women & Girls (VAWG) Strategy 2017-20 includes a commitment to equip young people with the skills and tools to minimise the risk of violence and abuse by developing healthy relationships, both personal and within the broader community.

The Hillingdon Safer Neighbourhood Board are currently developing a programme to offer engagement and insight with the aim of equipping young people to challenge discrimination and extremism in order to increase the reporting of hate crime. These projects will aim to contribute to the two adjacent work streams, ***preventing / reducing crime and encouraging community engagement***, by delivering interactive workshops to young people that focus on healthy relationships (including coercive control) and hate crime.

We believe, our 3-way delivery format demonstrates outcomes as set out within the MOPAC Local Borough Priorities and therein, add community resilience via targeted messaging to those in particular who are vulnerable and or at risk of abuses, victimisation or offending to be better safeguarded

Engagement Brief:

This project will deliver targeted messages; allowing those vulnerable and or at risk of abuses, victimisation or offending to be better safeguarded, namely through:

- Equipping young people with the knowledge and expertise to foster community cohesion within their communities.
- To equip these young people with the knowledge and expertise to challenge racism and prejudice where appropriate and to identify/report hate crime.
- To equip these young people with the knowledge and expertise to resolve conflicts effectively and non-violently.
- To provide these young people with the opportunity to create a lasting reinforcement of the learning outcomes of the project.

Partners:

Aik Saath, Prison Me No Way and just Enough UK Ltd.

Challenges:

Our challenge was threefold. Firstly, this was an inherited piece of work where decisions had to be made on the whole projects viability. Secondly, around our capacity to submit a successful application; source providers with the sufficient levels of expertise and thereafter, elicit support to meet timescales in line with submission criteria. Therein to identify local schools that could facilitate the delivery requirements on top of a planned curriculum.

Outputs:

- Targeted project delivery incorporating local wards
- Target learners within Yr 5,6,7,8,9,10 cohorts

- Linked to curriculum development
- Demonstrable alignment to all of the MOPAC Local Borough Priorities 2017/18

Outcomes:

Using pre and post performance evaluation forms, the project will measure its impact by asking participants to rate their understanding of healthy relationships and coercive control and hate crime, their ability to identify when it's happening and knowledge of where to seek help for themselves or others.

Current Situation:

- 3 Schools have been identified for delivery in line with brief before 31/03/2018.
- Scoping agreed with Heads of Schools to establish delivery framework
- Currently developing additional boroughwide links for delivery up to July, 2018
- SNB Chair and MOPAC SPoC aware of developments and next steps.

Action Items	Responsible	Due
Community Safety Team to provide progression update	JR	Next Meeting

7. Uxbridge Police Station Purchase (Councillors)

Cllr RM gave feedback as detailed below:

- Council offered to buy Uxbridge Police Station and met with Mark Simmonds Assistant Commissionaire
- Still with mayor to make a decision
- PG Questioned whether this was good use of public money and longer term costs
- CW - 21 people a day attended station
- Cllr R M believes a base for staff, which is central and is well received by public
- HNW - Is it council proposal to run it for 100% - 250 thousand a year up to 5 years
- Subject to review and rent subject to council and panel
- Council reduce the rates for Police station
- PG - Capital depreciation discussed - the measure of and impact to community
- Cllr JR Perception and feel is much more important than money - continuation of service - feeling from north of borough as being let down.
- HS2 - also impacts borough

Action Items	Responsible	Due
CW to provide SNB with information that can be shared publicly.	CW	

8. Any Other Business

Emails contact details:

PG Requested feedback on open email addresses.

JR Advised that all members consent to sharing and being contacted as part of the SNB membership via open email addresses. All attendees in agreement

Update from NHW:

Cllr R M Discussed elections and impact

HNW - PG filled in some forms for funding - no response

OWL technology is to be implemented

RP looked at legal agreement, now with Police. Will be launched in April 18 over three boroughs
PG Worried he might receive Hounslow News?
PG Concerned about HNW running out of materials marketing / merchandising
HNW Do provide some of goodies at stalls or frame initiatives such as 'cuppa with a copper'
PG believes Police are using HNW materials
CW - Ward officers need to order
PG Funding queried HNW felt funding static and requested how Hillingdon NHW gets funded
DK Council provides the money via MOPAC - funded for £5000
JH Queried 2 month format
HNW Good feedback for current NHW format
PB not on NHW
RP Good work going on with JR, MM and VD from Community Safety Team
RP Would like forward planning for partnership days to plan
CH Again offered support

Future meeting dates:

Arranged. Suggestion to hold after the Safer Hillingdon Partnership meetings
 HNW have requested 6 Feb and 8 May be avoided.
 Cllrs would like to avoid any clashes with council and cabinet meetings

Action Items	Responsible	Due
Partnership dates	JR	Ongoing

9. Date of Next Meetings

Meeting dates for 2018:

All at the Civic Centre at 7:30pm

22 May **Committee room 4**
25 September **Committee room 5**
27 November **Committee room 4**

Action Items	Responsible	Due
To confirm dates of next meetings	VD	

Meeting ended at 21:30