

Putting our residents first in Northwood

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past 2 years.

Improving your local area

Town improvements

- Your local councillors allocated ward budget funding towards the installation of a new clock in Northwood.

Chrysalis

- A new outdoor gym was installed at Northwood Recreation Ground with equipment to provide adults with a full cardiovascular workout. The basketball court at the park was also refurbished and the path connecting Chestnut Avenue to both facilities was extended.

Roads, footpaths and parking

- Green Lane was resurfaced, as well as part of the footpath at Green Lane outside St Helen's School.
- Lighting improvements were carried out in Maxwell Road.
- Brand new pay and display parking machines were installed across the borough, giving residents and visitors the added option of paying by credit or debit card.
- At the height of the COVID-19 pandemic, the council suspended parking charges and time limits in council car parks and pay and display bays and also offered free emergency parking permits in residential areas.

- The Northwood Parking Management Scheme Zone N was extended to Rising Hill Close to address non-residential parking following a petition from residents.
- In 2020 and 2021, Oaklands Gate and Green Lane car parks retained their Park Mark Safer Parking Awards.

Keeping green

- Northwood Recreation Ground, Northwood Cemetery and the Gravel Pits retained their Green Flags in 2020 and 2021. For the ninth year running, Hillingdon was awarded more Green Flag awards than any other local authority with 63.
- Hillingdon won the 'Large City' category and received an overall Gold award at the 2021 London in Bloom competition.
- 5 trees were planted in Northwood. In 2020, as part of National Tree Week, we gave away 1,000 free trees to residents, and in 2021, we launched a tree sponsorship scheme which invites residents to sponsor the planting of a tree to make the borough greener, cleaner and more attractive.
- Wildflower meadows were planted at Haste Hill Golf Course, Frithwood Park



NEW FACILITY
A new outdoor gym has been installed at Northwood Recreation Ground

and Northwood Recreation Ground.

A wildflower verge was planted in Northwood Way.

- A variety of floral displays bloomed in Northwood, including barrier baskets at Duck's Hill Road and Rickmansworth Road, half baskets at Maxwell Road and Green Lane, and hanging baskets at High Street and Haste Hill Golf Course.
- The council invested £88,000 to acquire a further 30 acres of ancient semi-natural woodland at Ruislip Woods to manage and protect for future generations to enjoy.
- The council continues to offer easy-to-use weekly waste and recycling collections. These have been improved with a new separate food waste collection process and an enhanced textile recycling service.
- Northwood has 20 Street Champions. To find out more or sign up visit www.hillingdon.gov.uk/streetchampions

Keeping you safe

- 226 COVID-19 compliance visits have been made to businesses in Northwood. 1 warning letter was issued and 4 referrals made to the Metropolitan Police.
- The council issued 5 planning enforcement notices in Northwood, ranging from unauthorised rear extensions, the construction of outbuildings and unlawful changes of use.
- 92 per cent of food premises within the ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.

Housing

- A new bin storage area and path were created for residents at Grangedale Close using Better Neighbourhood funding.
- Better Neighbourhood funding was also used to refurbish the perimeter fencing at James Court sheltered housing scheme.

Read more inside



IMPROVEMENTS
Local councillors allocated ward budget funding towards the installation of a new clock

Supporting the local community

- The council has continued to support low-income families during the pandemic with food (free school meals vouchers) and utility costs.
- As part of our Welcome Back campaign to support businesses in the retail and hospitality sector to recover from the impact of COVID-19, 2 events were organised for Northwood. The first was a Christmas event in December 2021, which included arts and crafts activities, a reindeer trail in shop windows and an opportunity to meet Father Christmas. The second is a food festival in February.
- Temporary street furniture, including planters and foldable tables and chairs were provided to hospitality businesses to support outdoor eating.
- Free pavement licences have been issued to 8 hospitality businesses in Northwood.
- Since the start of the pandemic, the council has paid more than £80 million in support grants to businesses in Hillingdon to help them to bounce back.
- Christmas lights were on display in Northwood.
- Your councillors gave ward budget funding to MHA Communities West London (Northwood Live at Home) for a Christmas lunch with entertainment.
- During the height of the pandemic, residents were able to access our popular digital library. Northwood Library services started to resume in summer 2020 and a click and collect service was offered. Storytime sessions have returned and children were able to visit libraries once again as part of the Summer Reading Challenge in 2021.
- We offer a variety of adult learning courses at our centres, at community venues and online. For more information visit www.hillingdon.gov.uk/adult-courses
- The council's Community Awards recognised individuals or teams in the borough who have gone above and beyond to make a difference.



WELCOME BACK
A Christmas event was held in Northwood

Health and wellbeing

- We worked with H4All to create a COVID-19 community support hub to provide support to those self-isolating or unable to leave their home with food shopping, emergency food parcels, prescription collections, dog walking, wellbeing and befriending services and financial advice. The council also supported NHS Test and Trace by creating a localised contact tracing service and ensured that social care providers had enough PPE, carers and were trained in infection control.
- The council worked in partnership with the Department for Health and Social Care to create a COVID-19 community testing site for those without symptoms at Haste Hill Golf Course.
- Monthly virtual engagement meetings have been held with voluntary, community, faith and resident groups throughout the pandemic and a Community Champions programme was created in collaboration with H4All to share COVID-19 updates and guidance as widely as possible and support vulnerable groups.
- The council supported the COVID-19 vaccination programme by ensuring that residents had vaccine locations in their local community, preparing suitable accommodation with signage and road traffic management, and encouraging take-up through publicity.
- During the lockdowns, all of our parks and open spaces remained open to allow residents to exercise outdoors while adhering to social distancing guidelines, weekly reminiscence online sessions took place for residents living with dementia and their carers, and Our Parks ran all Hillingdon fitness sessions online.
- Haste Hill Golf Course offers an opportunity for residents of all ages to play golf, with reduced rates for over-65s.
- An early onset group for residents living with dementia and their carers takes place weekly at Northwood Library on Thursdays at 10am.

Supporting young people and families

- The council's £270 million school building and expansion programme continues to ensure that every child in Hillingdon is offered a primary or secondary place.
- We supported schools during the pandemic to ensure they could be kept open for vulnerable children and those of key workers during lockdowns, provide remote learning and offer a safe return for all young people and staff.
- The Tashan Daniel Award bursary was launched in 2020 to support young residents to achieve their ambitions in sport, culture and education.
- During the pandemic, the council provided a programme of online activities for young people. The council's FIESTA programme returned to offer young people a range of activities to participate in during the summer holidays in 2021 and a free activities programme for children eligible for free school meals took place in venues across the borough during the Easter, Summer and Christmas holidays in 2021.
- Bikeability sessions have resumed at Hillingdon primary schools.
- The council's Adolescent Development Services delivered targeted support sessions in Northwood in partnership with local schools.
- During the lockdowns children's centres delivered a virtual programme of support for children and families, including antenatal classes, parenting courses, wellbeing and financial advice, and activity groups. Children's centres deliver a range of groups and activities to support families with babies and young children, and provide access to advice on topics such as breastfeeding, weaning, oral health, and children's learning and development.



SCREENING
To improve air quality within school grounds, pollution screening was installed at Holy Trinity Church of England (pictured) and Frithwood primary schools

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, the free burglar alarm scheme, a winter heater loan scheme, priority parking with Brown Badges and activities at dining clubs, associations and community groups. Over-75s can also receive the TeleCareLine service for free.
- Between April 2020 and December 2021 we issued a total of 1,802 new Brown Badges boroughwide.
- Between April and June 2020, the council carried out welfare calls to older residents who attend our healthy walks, tea dances or chair-based exercise sessions.
- Online exercise classes are now offered for over-65s.
- The council gave grant funding to MHA Communities West London (Northwood Live at Home) to provide weekly lunches to residents.
- The Leader's Initiative for Older People provided funding in 2021 to The Ark Synagogue for a Hanukkah lunch.

Contacting your Northwood ward councillors



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