

# Putting our residents first in West Drayton

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past 2 years.

## Improving your local area

### Town improvements

- The council is using £1.6 million funding from TfL and local developer contributions to deliver a range of improvements to Station Approach to complement the new West Drayton Station. This includes new paving, lighting and reconstruction of the carriageway to repair damage caused by a broken water main.
- Work will get underway this spring on the council's new state-of-the-art leisure centre in West Drayton at Harmondsworth Road/Rowlheys Place, which will include a 25-metre 8 lane swimming pool; leisure pool; sports hall with 4 marked courts; gym and exercise studios; soft play area; climbing wall; youth zone; café; multi-function space; and a rooftop 3G turf football pitch.

### Chrysalis

- The outdoor gym at The Closes is being refurbished.

### Roads, footpaths and parking

- Part of Tavistock Road was resurfaced.
- Brand new pay and display parking machines were installed across the borough, giving residents and visitors the added option of paying by credit or debit card.

- At the height of the COVID-19 pandemic, the council suspended parking charges and time limits in council car parks and pay and display bays and also offered free emergency parking permits in residential areas.
- In 2020 and 2021, Brandville Road car park retained its Park Mark Safer Parking Award.
- An extension to the West Drayton Parking Management Scheme Zone WD6 was introduced in parts of Lavender Rise and Mulberry Crescent to address non-residential parking following a petition from residents.
- An extension to the West Drayton Parking Management Scheme Zone WD7 was introduced to part of Harmondsworth Road to address non-residential parking following a petition from residents.

### Keeping green

- West Drayton Cemetery, Southlands Arts Centre and The Closes retained their Green Flags in 2020 and 2021. For the ninth year running, Hillingdon was awarded more Green Flag awards than any other local authority with 63.
- Hillingdon won the 'Large City' category and received an overall Gold award at the 2021 London in Bloom competition.

### NEW FACILITIES

Work will begin in spring on the council's new sports and leisure centre in West Drayton at Harmondsworth Road/Rowlheys Place



### Keeping you safe

- 20 new trees were planted in West Drayton. In 2020, as part of National Tree Week, we gave away 1,000 free trees to residents, and in 2021, we launched a tree sponsorship scheme which invites residents to sponsor the planting of a tree to make the borough greener, cleaner and more attractive.
- Wildflower meadows were planted at The Closes and West Drayton Cemetery. A wildflower verge was planted at Station Road.
- A range of floral displays bloomed in West Drayton, including hanging baskets.
- The council continues to offer easy-to-use weekly waste and recycling collections. These have been improved with a new separate food waste collection process and an enhanced textile recycling service. 2 recycling roadshows were held in nearby Yiewsley High Street.
- West Drayton has 36 Street Champions. To find out more or sign up visit [www.hillingdon.gov.uk/streetchampions](http://www.hillingdon.gov.uk/streetchampions)
- 330 COVID-19 compliance visits have been made to businesses in West Drayton. 1 warning letter was sent, 1 fine issued and 25 referrals made to the Metropolitan Police.
- 2 alley gates are being installed in Bellclose Road as part of our alley gating scheme.
- The council issued a planning enforcement notice in West Drayton for the unauthorised use of a commercial unit as self-contained accommodation. Planning enforcement action also secured the cessation of use of a self-contained residential outbuilding and the demolition of an unlawfully constructed residential building following a successful prosecution.
- 92 per cent of food premises within the ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.
- The council ran targeted problem solving days in West Drayton, which included council teams working with the police, London Fire Brigade and others to engage with residents and address issues.

Read more inside





**WELCOME BACK**  
A pumpkin festival was held in Yiewsley High Street

## Supporting the local community

- The council has continued to support low-income families during the pandemic with food (free school meals vouchers) and utility costs.
- As part of our Welcome Back campaign to support businesses in the retail and hospitality sector to recover from the impact of COVID-19, 2 events were held in Yiewsley High Street. The first was a pumpkin festival. The second coincided with the Christmas lights switch-on.
- Free pavement licences have been issued to 2 hospitality businesses in West Drayton.
- Since the start of the pandemic, the council has paid more than £80 million in support grants to businesses in Hillingdon to help them to bounce back.
- £2 million refurbishment works were carried out at Yiewsley and West Drayton Community Centre to modernise it and make the building more accessible and energy efficient. The upper bar was enlarged; bars and counters remodelled; a meeting room created; walls repainted; floors refurbished; new tables and chairs added; lifts, cavity insulation, solar panels, new step access to the car park, 2 electric vehicle charging points, a boundary wall, new windows and external doors were installed.
- West Drayton Library was refurbished in 2021 as part of the council's £2.5 million investment programme to provide an improved experience for customers.
- During the height of the pandemic, residents were able to access our popular digital library. West Drayton Library services started to resume in summer 2020 and a click and collect service was offered. Storytime sessions have returned and children were able to visit libraries once again as part of the Summer Reading Challenge in 2021.
- Your local councillors gave ward budget funding to Bell Farm Christian Centre for their children's summer club and first aid training; Yiewsley and West Drayton Community Centre for a new projector, and Yiewsley and West Drayton Arts Council to hold creative community sessions.



**YIEWSLEY AND WEST DRAYTON COMMUNITY CENTRE**  
Refurbishment works have been carried out to modernise the building and make it more accessible and energy efficient

## Health and wellbeing

- The council worked with H4All to create a COVID-19 community support hub to provide support to those self-isolating or unable to leave their home. We also supported NHS Test and Trace by creating a localised contact tracing service and ensured that social care providers had enough PPE, carers and were trained in infection control.
- Monthly virtual engagement meetings have been held with voluntary, community, faith and resident groups throughout the pandemic and a Community Champions programme was created in collaboration with H4All to share COVID-19 updates and guidance as widely as possible and support vulnerable groups.
- The council supported the COVID-19 vaccination programme by ensuring that residents had vaccine locations in their local community, preparing suitable accommodation with signage and road traffic management, and encouraging take-up through publicity.
- During the lockdowns, all of our parks and open spaces remained open to allow residents to exercise outdoors while adhering to social distancing guidelines.
- You can book to play tennis at The Closes for only £5 an hour at [www.hillingdon.gov.uk/tennis](http://www.hillingdon.gov.uk/tennis)
- A monthly free gentle healthy walk exploring green spaces, including The Closes, Harmondsworth Moor and Saxon Lake takes place on Saturdays meeting at 11am outside West Drayton Library. For more information visit [www.hillingdon.gov.uk/walking](http://www.hillingdon.gov.uk/walking)
- Our free cycle skills training sessions have resumed, offering residents of all ages and abilities the chance to improve their cycling. 4 Dr Bike sessions at The Closes have offered residents free repairs. Find out more at [www.hillingdon.gov.uk/cycling](http://www.hillingdon.gov.uk/cycling)
- A free weekly coffee morning for residents living with dementia and their carers is held on Thursdays at 2pm at West Drayton Library.

## Supporting young people and families

- We supported schools during the pandemic to ensure they could be kept open for vulnerable children and those of key workers during lockdowns, provide remote learning and offer a safe return for all young people and staff.
- To improve air quality within school grounds, pollution screening was installed at St Catherine Catholic Primary School. Screening is also being installed at West Drayton Academy.
- The Tashan Daniel Award bursary was launched in 2020 to support young residents to achieve their ambitions in sport, culture and education, and 2 recipients were from West Drayton ward.
- During the pandemic, the council provided a programme of online activities for young people. The council's FIESTA programme returned to offer young people a range of activities to participate in during the summer holidays in 2021 and a free activities programme for children eligible for free school meals took place in venues across the borough during the Easter, Summer and Christmas holidays in 2021.
- The council's Adolescent Development Services delivered targeted support sessions in West Drayton in partnership with local schools.
- Children's centres, including Cherry Lane, deliver a range of activities to support families with babies and young children, and provide access to advice on topics such as breastfeeding, weaning, oral health, and children's learning and development.



**SCREENING**  
Pollution screening has been installed at St Catherine Catholic Primary School



**FIESTA**  
An introduction to motor vehicles at West Drayton Young People's Centre

## Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, the free burglar alarm scheme, a winter heater loan scheme, priority parking with Brown Badges and activities at dining clubs, associations and community groups. Over-75s can also receive the TeleCareLine service for free.
- Between April 2020 and December 2021 we issued a total of 1,802 new Brown Badges boroughwide.
- Between April and June 2020, the council carried out welfare calls to older residents who attend our healthy walks, tea dances or chair-based exercise sessions.
- Online exercise classes are now offered for over-65s.
- The council provided grant funding to Bell Farm Christian Centre Older Person's Lunch and Social Club which provides lunches and activities for older residents.
- The Leader's Initiative for Older People also provided funding to Bell Farm to bring Christmas cheer to 150 people through doorstep activities in 2020, and a July reopening party and a Christmas party in 2021; and West Drayton and Yiewsley Senior Citizens Association for a Christmas buffet also in 2021.

## Contacting your West Drayton ward councillors



**Cllr Janet Duncan** (Labour)

☎ Group Office: 01895 250780  
📠 07921 525782  
@jduncan2@hillington.gov.uk



**Cllr Stuart Mathers** (Labour)

☎ Group Office: 01895 250780  
📠 07736 322033  
@smathers@hillington.gov.uk



**Cllr Jan Sweeting** (Labour)

☎ Group Office: 01895 250780  
📠 07720 395914  
@jsweeting@hillington.gov.uk

For more information about council services please go to [www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

