Public Sector Equality Duty Case Study

Facilities Management

During the pandemic, a number of changes, adjustments and safety measures were put in place so that services could continue to be delivered to residents. These included:

- Constructing a new partition and installing new segregating fire door so 'Keep it Safe 'n' Sorted' (KISS) sexual health service for young people could continue to operate in the Youth Offending offices.
- Providing screens and sanitisers in registrar's offices and reception area so people of all faiths could still safely register births, deaths and marriages.
- Installing new ramp at Haste Hill so that people with a disability could get vaccinated.
- Installing a tent where elderly people could queue for their vaccination whilst being protected from the weather at Ruislip Young People's Centre
- Working with the Confederation and Navnat Vanik association, a Hindu community group, to ensure the vaccine centre was set up sympathetically which included specifying that new security staff from Octaga were from the same faith and specified no meat could be eaten on site